Improvement Capability

IC1: The Optimization of Volume Re-Expansion Therapy for the Post-Operative Open Heart Patient
Geisinger Medical Center
Michael Richardson
mrichardson@geisinger.org

IC2: 90 Days to Sustainable Margin Improvement
Texas Health Resources
Jim DePaolo
JimDepaolo@texashealth.org

IC3: A Clinical Pathway for Guardianship at Dartmouth-Hitchcock Medical Center
Cheyenne Regional Medical Center
Jasper Chen
jasper.chen@crmcwy.org

IC4: A Coordinated Cardiovascular-Diabetes Service Delivery Model of Integrated Complex Chronic Disease Management
St. Joseph’s Health Care London
Karen Unsworth
karen.unsworth@sjhc.london.on.ca

IC5: A Data-Driven Approach to Optimizing Workplace Safety
Beth Israel Deaconess Medical Center
Ross Simon
rwssimon@bidmc.harvard.edu

IC6: A Kaizen Approach To Improving Door To Needle Times Across A System Of Stroke Centers
Orlando Health
David Cassidy
dcassidy@cft.rr.com

IC7: A Lean Six Sigma Partnership — Penn State Hershey Medical Center & Cardinal Health
Cardinal Health
Holly Stein
holly.stein@cardinalhealth.com

IC8: A M.A.P. for Improving Blood Pressure Control
American Medical Association
Omar Hasan
omar.hasan@ama-assn.org

IC9: A Roadmap to Sustaining a QI Portfolio
Cincinnati Children’s Hospital Medical Center
Betsy Gerrein
betsy.gerrein@cchmc.org

IC10: A Tool for Examining the Quality of Clinical Records
Hillel Yaffe medical center
Erez Nadir
erezn@hy.health.gov.il

IC11: A Unique Data Capture Tool for Quality Improvement
Boston Children’s Hospital
Prema Kahan
prema.kahan@childrens.harvard.edu

IC12: Acceptability and Feasibility of a Nurse-Led Hepatitis B Tele-monitoring Service (NHMS) at Singapore General Hospital
Singapore General Hospital
KanchanaDevi Balasubramaniam
kanchanadevi.balasubramaniam@sgh.com.sg

IC13: Alarm Management: From Confusion to Information to Wisdom
NCH Healthcare System
Kevin Smith
kevin.smith@nchmd.org

IC14: Ambulatory Clinical Teaching Unit
London Health Sciences Centre
Jamie Gregor
jennifer.yoon@lhsc.on.ca

IC15: An Innovative Approach Improving and Sustaining Outcomes in a Clinical OBG Department
Sentara Northern Virginia Medical Center
Mark R. Fracasso
mfracasso@whealthcare.com

IC16: Appropriate Use Criteria — Is That Echo Really Necessary?
NCH Healthcare System
Lisa Davis
lisa.davis.org

IC17: Are We on the Right Track? Managing Staff Sign-off on Mandatory Training
London Health Sciences Centre
Cheryl Burt-Di Nino
jennifer.yoon@lhsc.on.ca

IC18: Benchmarks: An Evidence-Based Approach to Creating High Performance Nurses
Galen Center for Professional Development
Ronda LaVigne
rlavigne@galencpd.com

IC19: Blueprint for a Successful Resident Quality and Safety Council
University of Wisconsin Hospital and Clinics
Sarah Tevis
samend@gmail.com

IC20: BOOMR — A Medication Reconciliation (MedRec) Quality Improvement Initiative
Medical Pharmacies Group Limited
Carla Beaton
cbeaton@medicalpharmacies.com

IC21: Building Improvement Capability: A Novel Approach to Interprofessional Quality Improvement Methodology Training
University of Texas Southwestern
Eleanor Phelps
eleanor.phelps@utsouthwestern.edu

IC22: Cardiac Resuscitation: Improving Performance Measures and Patient Outcomes for In-Hospital Cardiac Arrests
Newark Beth Israel Medical Center
Michael DiVita
mdivita@barnabashealth.org

IC23: Catalyzing Innovation with External Grant Funding: Measurement of Organizational Capacity to Manage Grant-Funded Projects
Hanover Research
Teresa Wilke
twike@hanoverresearch.com

IC24: Changing Hamad MOP Physicians Practice
Hamad Medical Corporation
Muna Al Rashid
malrashid@hamc.org.qa

IC25: Changing the World through Robust Process Improvement
Citrus Valley Health Partners
William Choctaw
wchoctaw@mail.cvhp.org

IC26: Clinical Pathways and Quality Improvement at CHOP
The Children’s Hospital of Philadelphia
Sarah Hadley
hadleys@email.chop.edu

IC27: Collaboration Creates a Culture of Mobility in the Neuroscience Population
Orlando Health
Suzanne Ashworth
suzanne.ashworth@orlandohealth.com

IC28: Combating Catheter Associated Urinary Tract Infection (CAUTI) in a Surgical Intensive Care Unit (SICU)
National University Hospital
Bhuvaneshwari Mohankumar
bhuvaneshwari@nuhs.edu.sg

IC29: Compassion Fatigue Meetings Promotes Care Model
NCH Healthcare System
Carolyn Smith
carolyn.smith@nchmd.org

IC30: Conquering CLABSI
NCH Healthcare System
Maria Feola
maria.feola@nchmd.org

IC31: Continuing Education Participation Among Occupational Therapy Staff
London Health Sciences Centre
Kara Ludlow
jennifer.yoon@lhsc.on.ca

Storyboard Reception

Tuesday, December 8, 4:15 PM–6:30 PM, Palms Ballroom
During this reception, presenters will be standing by their boards to answer questions.
IC32: Creating A Culture Of Quality: Rooting Quality Standards in the Daily Work of Front-Line Staff
St. Joseph’s Healthcare Hamilton
Yelena Potts
ypotts@stjoes.ca

IC33: Creating a Culture of Safety in Environmental & Support Services “The Amazing Safety Challenge”
London Health Sciences Centre
Karen Goldrick
jennifer.yoon@lhsc.on.ca

IC34: Curating an Evidence Base in the Virtual Age
National Health Service — Improving Quality
Polly Pascoe
polly.pascoe@nhsiq.nhs.uk

IC35: Data to Drive Improvements in Pediatric Peripheral IV Infections
The Children’s Hospital of Philadelphia
Sichao Li
LiS4@email.chop.edu

IC36: Decreasing Chest Radiography for Bronchiolitis in a Pediatric Emergency Department
New York Presbyterian Hospital
John Babineau
jb2358@columbia.edu

IC37: Decreasing Patient Visit Turnaround Time in Family and Internal Medicine with Lean-Six Sigma Methodology
Hospital Sisters Health System
Katie Castree
katie.castree@hshs.org

IC38: Developing a Dashboard for Quality Improvement in a Specialty Cancer Care Center
Cancer Treatment Centers of America
Roy Thomas
roy.thomas@ctca-hope.com

IC39: Development and Evaluation of a Comprehensive Diabetes Management Program in Long Term Care
Medical Pharmacies Group Limited
Hrishihesh Navare
hnavare@medicalpharmacies.com

IC40: Development and Evaluation of a Scalable Healthcare Systems Engineering Regional Extension Center
Northeastern University
James Benneyan
benneyan@coe.neu.edu

IC41: Diabetes Care Process Project-Patient Focused Healthcare in County Council of Dalarna
Falu Hospital
Anna Garmo
bingitta.gothenman@ltldalarna.se

IC42: Discharge Multidisciplinary Rounds
University of Colorado School of Medicine (For GME Residents and Faculty)
Amy Yu
amy.yu@ucdenver.edu

IC43: Do Not Hospitalize: Providing Acute Care at Home
North Shore-LIJ
Karen Abrashkin
karbashkin@nshs.edu

IC44: Driving Nursing Professionalism while Achieving Clinical Excellence
Eastern Cancer Treatment Centers of America
Gerry Finkelston
Gerry.Finkelston@ctca-hope.com

IC45: Dysphagia Screening in Stroke — Measuring the Compliance with Best Practice Recommendations
London Health Sciences Centre
Penelope Letos
jennifer.yoon@lhsc.on.ca

IC46: ED Blood Culture Contamination Rates Decrease
NCH Healthcare System
Betsy Novakovich
elisabeth.novakovich@nchmd.org

IC47: Effective Management of Unintended Radiotherapy Treatment Interruptions for Better Cancer Control Outcomes
National Cancer Centre Singapore
Alex Ong
Alex.Ong.H.K@nccs.com.sg

IC48: Effective Screening and Follow-up for Depression and/or Suicidal Ideation in Adolescents with Diabetes Mellitus
Cincinnati Children’s Hospital Medical Center
Chris Alexander
christopher.alexander@cchmc.org

IC49: EMS Direct to CT for Possible Stroke
Community Medical Center
Donna Bonacorsa
dbonacorsa@barnabashealth.org

IC50: Enhancing an Organization’s Analytic Capability
McKesson
Barbara Versage
Barbara.Versage@McKesson.com

IC51: Evaluation of Adherence: A Tool For Effective HIV Care, Experience of Grace Children’s Hospital, 2010–2014
International Child Care — Grace Children’s Hospital
Ronald Jean Charles
jronald75@yahoo.fr

IC52: Evolution of an Emergency Department Severe Sepsis Alert and Practice Protocol: Lessons Learned
Orlando Health
Darleen Williams
darleen.williams@orlandohealth.com

IC53: Exploring the Etiologies of Ineffective Physician-Nurse Communication
London Health Sciences Centre
Alan Gelb
jennifer.yoon@lhsc.on.ca

IC54: Florida Hospital’s Change Management Leadership Training
Florida Hospital
Kathy Ross
kathy.ross@flhosp.org

IC55: Florida Hospital’s Implementation of CHG Bathing and Perineal Care
Florida Hospital
Jennifer Waterbury
Jennifer.waterbury@flhosp.org

IC56: Getting Supplies to the Front Line Caregivers Faster!
NCH Healthcare System
Sue Facteau
sue.facteau@nchmd.org

IC57: Going with the Flow — The Danish Flow Collaborative
Danish Society for Patient Safety
Louise Rabal
louise.rabal@patientsikkerhed.dk

IC58: Hospital-Acquired Pressure Ulcer Reduction
NCH Healthcare System
Joan McInerney
joan.mcinerney@nchmd.org

IC59: How One Individual, YDU, Can Improve Communication and Collaboration on AD HOC teams, ANYWHERE!
Sunnybrook Health Sciences Centre
Irene McGhee
irene.mcghee@sunnybrook.ca

IC60: iDASH — In-house Dashboard for Antimicrobial Stewardship in Healthcare Department of Pharmacy, Singapore General Hospital
Lai Wei Lee
lee.laiwei@sgh.com.sg

IC61: Identification of Factors Contributing to Prolonged Wait Times and Boarding of Medical Patients in ED
Hamad Medical Corporation
Muhammad Zahid
mzahid@hamad.qa

IC62: Identifying Underweight Children during Community Screening in Rural Cambodia, July–November 2014
Improving Global Health, Thames Valley Leadership Academy, Wessex Deanery
NHS, UK
Kaajal Patel
kaajalpatel4@gmail.com

IC63: iLead — Building (Even More) Capacity for Improvement
Sunnybrook Health Sciences Centre
Guna Budrevics
guna.budrevics@sunnybrook.ca

IC64: Implementation and Evaluation of Infusion Pumps and Safety Practice Compliance at London Health Sciences Centre
London Health Sciences Centre
Jennifer Yoon
jennifer.yoon@lhsc.on.ca

IC65: Implementation of Risk Screening Assessment Improves Identification of Patients at Risk for Suicide or Elopement
Monmouth Medical Center
Southern Campus
Dorothy Perez
dperez@barnabashealth.org

IC66: Implementation of a Nurse Training program for the Extra-Corporeal Membrane Oxygenator
London Health Sciences Centre
P. Allen
jennifer.yoon@lhsc.on.ca

IC67: Implementing an Electronic Business Platform that Supports Internal and External Customers
VHA ISO Consultation Division
Anthony D’Eramo
anthony.d’eramo@va.gov

IC68: Implementing a Fast Track Recovery Pathway for Pancreatic Cancer Surgical Patients
Orlando Health
Patricia Geddie
patricia.geddie@orlandohealth.com

IC69: Improving Access to Care: Community Geriatric Psychiatry Service
Hawkesbury & District General Hospital
Harminder Kaur-Singh
hksingh@hgh.ca
IC70: Improving Hospital Flow With Open Access Radiology
Holding Hospital
Pica Andersen
Pica.ann.blackburn.andersen@rsyd.dk

IC71: Improving Identification, Treatment of Observation Patients to Reduce Length of Stay at Florida Hospital
Florida Hospital
David Gootee
davidgootee@aol.com

IC72: Improving Insurance Verification Processes in the ED
NCH Healthcare System
Tatiana Robles
lisa.leonard@nchmd.org

IC73: Improving Operating Theatre Efficiency — It’s Not Just About the Numbers
Tan Tock Seng Hospital
Vernon Yong
Vernon_Yong@ttsh.com.sg

IC74: Improving Physician Documentation for Coding and Billing at Family Medicine Residency Clinic
UTRGV School of Medicine
Matiana Gonzalez Wright
matiana.gonzalezwright@utrgv.edu

IC75: Improving Postpartum Care of Gestational Diabetes Patients at the Good Samaritan Hospital Faculty Medical Center
TriHealth Corporation
David Dhanraj
dave_dhanraj@triphealth.com

IC76: Improving Quality Measurement & Transitions Among Small and Rural Hospitals in Ontario’s Northwest Centre for Effective Practice
Lindsay Bevan
lindsay.bevan@effectivepractice.org

IC77: Improving Resident Discharge Efficiency Without Compromising Quality and Safety: From Resident Coaching to Friendly Competition
John D. Dingle VA Medical Center, Detroit Medical Center
Pierre Tannous
ptannous@med.wayne.edu

IC78: Improving Student Compliance in Mandatory Training at London Health Science Centre
London Health Sciences Centre
Kathy Rylett
jennifer.yoon@lhsc.on.ca

IC79: Improving the Self-Management of Patients with Type II Diabetes Mellitus in a Primary Care Setting
The Wright Center for Graduate Medical Education (WCGME)
Gagandeep Dhillon
dhillong@thewrightcenter.org

IC80: Improving Theatre Efficiency — Using Data to Stimulate Improvement in a South African District Hospital
No Organization
Chinonso Nwoguh
chinsonsonwoguh@gmail.com

IC81: Improving Transitions of Care: Results From a Pilot Study of a Data-Driven Model
Cerner Corporation
Marina Daldalian
marina.daldalian@cerner.com

IC82: Increasing International Patient Services Volumes
Ann & Robert H. Lurie Children’s Hospital of Chicago
Laurie Fusilerof
lfsulier@luriechildrens.org

IC83: Insulin Therapy for Hyperglycemia in an Acute Rehabilitation Hospital: A Retrospective Study
Burke Rehabilitation Hospital
Thomas Grandville
tgrandvi@burke.org

IC84: Integrating Simulation Technology into Hemodialysis Nursing Orientation Program at LHSC
London Health Sciences Centre
Paula Gaspar
jennifer.yoon@lhsc.on.ca

IC85: Introducing a Departmental System Strengthening Approach: Quality Improvement Projects with South African Junior Doctors
Thames Valley and Wessex Leadership Academy
Charlotte Mitchell
cmlmitchell@gmail.com

IC86: Intrument-Based Vision Screening for Preschool-Aged Children: An Implementation Study
Boston Children’s Hospital
Temitope Osineye
topak4@yahoo.com

IC87: It’s In Your Hands: An Educational Initiative to Improve Family Hand Hygiene Compliance
Boston Children’s Hospital
Celeste Chandonnet
celeste.chandonnet@childrens.harvard.edu

IC88: Joint Injection Simulation Session for Family Medicine Student Readiness
LSU Health (LSUHSC)
Spandanu Induru
sinduru2790@gmail.com

IC89: Keep Scheduling Simple
Nationwide Children’s Hospital
Veronica Weber
veronica.weber@nationwidechildrens.org

IC90: Knowledge Competency — Improving Practice Care Team Functioning Through eLearning
Remedy Healthcare Consulting
Sheila Richmeier
Sheila@remedyhc.com

IC91: Leaders Facilitating Change
The Joint Commission
Dawn Allibee
dallibee@jointcommission.org

IC92: Lean Six Sigma Cultural Transformation: Multi-Sites and Multi-Companies
Hospital Sisters Health System
Peter Wong
peter.wong@hss.org

IC93: Learning Conversations in Practice; Improving Patient Care Outcomes
Hamad Medical Corporation
Fiona Milligan
FMilligan@hmc.org.qa

IC94: Lessons from the Trenches: Transforming the Experience of People with Advanced Illness
North Shore-LIJ
Lori Ann Attivissimo
lativissimo@hospicecarenetwork.org

IC95: Low-Cost Solution to High-Risk Problem: Enhancing Communication of Emergency Physician X-Ray Interpretations to Reading Radiologist
St. Michael’s Hospital
Melissa McGowan
mcgowanm@smh.ca

IC96: Make Better Ways in Healthcare Spread Like Virus
Central Denmark Region
Henrik Bendix
henben@rm.dk

IC97: Measuring Knowledge Retained by Participants of the Advanced HAZMAT Life Support Provider Course
Sunnybrook Health Sciences Centre
Trevor Hall
trevor.hall@sunnybrook.ca

IC98: Measuring Preventable Harm
Christus Health
Lissette Chavaria
lissette.chavaria@christushealth.org

IC99: Measuring Quality in Public Health
Los Angeles County Department of Public Health
Quan Truong
qtruong@ph.lacounty.gov

IC100: Meal Care: Catheter Associated Urinary Tract Infection Reduction Project
Centegra Health System
Carrie Zbierski
czbierski@centegra.com

IC101: Medical Assistant Academies to Maximize Medical Home
Gundersen Health System
Robyn Borge
RABorge@gundersenhealth.org

IC102: MedStar PromptCare: Creating a Data Driven Culture
MedStar Health
Andrew Canning
andrew.c.canning@medstar.net

IC103: Monitoring Patient Telemetry for Necessity
NCH Healthcare System
Heather Dill
heather.dill@nchmd.org

IC104: Moving from Data to Knowledge to Action
West Virginia University
Adam Baus
abaus@hsc.wvu.edu

IC105: Nationally Recognized ASU PCMH Practicum Expands to ECU
Community Care of North Carolina
Marianne Ferlazzo
mferlazzo@ncaccesscare.org

IC106: Nursing Transitional Model of Care—Management of High Risk Populations
Monmouth Medical Center
Sharon Holden
sholden@barnabashealth.org

IC107: Optimizing Timing of Inpatient Echocardiography to Improve Efficiency
London Health Sciences Centre
S. Blissett
jennifer.yoon@lhsc.on.ca

IC108: Our Pain Committee: A Better Approach to Managing Pain
Cancer Treatment Centers of America
Tahitia Timmons
tahitia.timmons@ctca-hope.com
IC110: Our Quest to Meet the Challenge of the Triple Aim
Signature Healthcare
Vera De Palo
vdepalosignature-healthcare.org

IC111: Perioperative Tracking Boards — Enhancing Communication — Peace of Mind
London Health Sciences Centre
Karen Burnett
jennifer.yoon@lhsc.on.ca

IC112: Prematurely Discontinued Randomized Trials Are Frequently Labelled “Completed” in Trial Registries — A Systematic Review
King Fahad Specialist Hospital in Damman
Reem Al Turki
alturkirk@gmail.com

IC113: Process Issues That Adversely Affect C Diff Rates in NHSN
Flagler Hospital
William Hepler
bhepler@flaglerhospital.org

IC114: QI Gateway: Powerful Portal for Residents to Advance Improvement Work QI Innovation Institute
Farbod Raiszadeh
fraiszad@gmail.com

IC115: Quality Improvement Initiative to Improve Empirical Antibiotic Selection at the Time of Admission
The Wright Center Graduate Medical Education
Maryam Ali
alim@thewrightcenter.org

IC116: Rapid Cycle Improvement: Building Improvement Capability to Drive Outcomes
The Children’s Hospital of Philadelphia
Virginia Lederman
houckv@email.chop.edu

IC117: Rapid Recovery Services (RRS)
Mississauga Halton Community Care Access Centre
Bobbi Greenberg
roberta.greenberg@mhhccac-ont.ca

IC118: Reducing CAUTIs: A Unit-Based Education and Leadership Bundled Approach
Yale New Haven Health System — Bridgeport Hospital
Jennifer O’Neil
jennifer.o.neil@bthosp.org

IC119: Reducing Electronic Lab Order Errors to Improve Patient Care and Decrease Cost
Stanford Family Medicine
Jimmy Chen
jchen1017@gmail.com

IC120: Reducing Pediatric Emergency Department Utilization and Barriers to Care: An Interprofessional approach using Care Coordination
University of Central Florida College of Medicine
Erika Cohen
erikac@knights.ucf.edu

IC121: Reducing Process Errors Related to the Respiratory Care Consult Service
NCH Healthcare System
Megan Mejia
megan.mejia@nchmd.org

IC122: Reduction in Length of Stay for Neonates with Neonatal Abstinence Syndrome Through Non-Pharmacological Interventions
Yale New Haven Health System
Matthew Grossman
matthew.grossman@yale.edu

IC123: Removal of Indwelling Urinary Catheter with PCEA
NCH Healthcare System
Christina Carranza
christina.carranza@nchmd.org

IC124: Revolutionizing Nursing Shared Decision Making
NCH Healthcare System
Marie Hageman
marie.hageman@nchmd.org

IC125: Right Level of Care Without Waiting Time for Stroke Patients in Dalarna
Landstinget Dalarna
Birgitta Gothman
birgitta.gothman@ltdalarna.se

IC126: Round & Round We Go — Multidisciplinary Rounds
NCH Healthcare System
Jennifer Ringle
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IC127: Sanford Improvement: Unifying Improvement Efforts
Sanford Health
Annette Schultz
anette.schultz@sanfordhealth.org

IC128: Scaling Data-Driven Collaborative Improvement
Healthcare Council of Western PA
Jane Montgomery
montgomery@hcwp.org

IC129: Scaling Up Peer Support at Beth Israel Deaconess Medical Center
Beth Israel Deaconess Medical Center
Lisa Buchsbaum
lbuchsba@bidmc.harvard.edu

IC130: Sepsis Code: A Decade Long Journey Towards Mortality Reduction
Christiana Care Health System
Vinay Maheshwari
vmaheshwari@christianacare.org

IC131: Sepsis Screening in Out-patient Adult Oncology Patients
Orlando Health
Patricia Geddie
patricia.geddie@orlandohealth.com

IC132: So What is the Role of an Improvement Advisor?
Scottish Government
Kathryn Paterson
kathryn.paterson@scot.gov.uk

IC133: Socking It to Sepsis: A Journey to Improve Quality ED Sepsis Care
St. Michael’s Hospital
Melissa McGowan
mcgowanm@smh.ca

IC134: Spreading Knowledge and Learning through Mentoring in Public Schools in Chile
Fundacion Educacional Oportunidad
Maria Trinidad Castro Ameniabar tcastro@fundacionoportunidad.cl

IC135: Statistical Thinking and Methods — Successful Adaptation of Deming’s Management Method
Northern Sydney Local Health District
Helen Ganley
Helen.Ganley@health.nsw.gov.au

IC136: Streamlining Sepsis with Novel Use of EHR
Lakeland Regional Health System
Robert Nolan
rnolan@lakelandhealth.org

IC137: Stroke Action Plan: Using IHI Learning Collaborative Methodology across an Entire Health Jurisdiction
Alberta Health Services
Blair O’Neil
oneill2@ualberta.ca

IC138: StrokePrio, Stroke Care Process Project— Patient Focused Healthcare in County Council of Dalarna
Landstinget Dalarna, County Council of Dalarna
Helena de la Cour
birgitta.gothman@ltdalarna.se

IC139: Supporting Advanced Stroke Treatment through Continuous Quality Improvement in Saskatchewan Canada.
Health Quality Council
Jessica Hamilton
jhamilton@hq.sk.ca

IC140: Sustainable Morbidity Surveillance in a South African Emergency Centre: Using a Standardised Coding Reference Sheet
Improving Global Health through Leadership Development
Judy Martin
judymartin3@gmail.com

IC141: Technical Assistance for the FQHC APCP Demonstration
American Institutes for Research
Robert Madden
rmadden@air.org

IC142: The Impact of Process Re-engineering on Safety and Throughput in a Behavioral Health Crisis Center
ConnectionsAZ
Margaret Balfour
margaret.balfour@gmail.com

IC143: The Synergy among Five Key Success Factors Help to Conquer CAUTIs in Critically Ill Patients
Yale New Haven Hospital
Sandra Fillion
Sandra.Fillion@ynhh.org

IC144: The Use of Simulation to Engage and Evaluate Personal Support Workers (PSWs)
London Health Sciences Centre
Karen Goldrick
jennifer.yoon@lhsc.on.ca

IC145: To Increase 24 Hour Rooming in Rate of Postnatal Patients and Their Newborn in Hospital
Singapore General Hospital
Liow Peck Hoon
liow.peck.hoon@sgh.com.sg
IC146: To Reduce the Processing Time for Home Delivery Service Prescriptions by 50% Within 6 Months
Singapore General Hospital
TEO Bee Hoon Doris
doris.teo.b.h@sgh.com.sg

IC147: Transformative Nursing Education in the ED
London Health Sciences Centre
Lucy Vermeulen
jennifer.yoon@lhsc.on.ca

IC148: Transforming the Healthcare Response to Domestic Violence
Kaiser Permanente
Brandon Choi
brandon.choi@kp.org

IC149: Transitioning Breast Cancer Survivors: A Formative Evaluation
Cancer Care Ontario
Maria Grant
Maria.Grant@cancercare.on.ca

IC150: Two Hours of Simulation Training Improves Teamwork in Cardiopulmonary Arrest Teams
Orlando Health
Tara Mahramus
tara.mahramus@orlandohealth.com

IC151: UHN QIP Discharge Summary—Innovative Quality Improvements and Collaborative Effort to Drive Focused Organizational Change
University Health Network
Andre D’Penha
andre_dpenha@hotmail.com

IC152: Using Clinical Dashboards and Decision Support to Enable Guideline-Concordant Mental Health Care
Ontario Shores Centre for Mental Health Sciences
Sanaz Riahi
dewhurstm@ontarioshores.ca

IC153: Using Patient-Reported Outcomes to Improve Pressure Ulcer Patient Education
Alberta Health Services
Laura Mumme
laura.mumme@albertahealthservices.ca

IC154: Utilizing Lean Methods to Improve Patient Experience in the Rush University Cancer Center
Rush University Medical Center
Phil Shaw
phil_saw@rush.edu

IC155: Walk This Way — Improving a Central Transportation Process
NCH Healthcare System
Magaly Del Valle
magaly.delvalle@nchmd.org

IC156: What’s All The Whoop About—Rapid ID of Pertussis
NCH Healthcare System
Maritza Lemes
Maritza.Lemes@nchmd.org

IC157: When Good Care Givers Experience Bad Outcomes
Barnes Jewish Hospital
Michele Gatzert
ma4681@bjc.org

IC158: Workflow-Based Interventions to Improve Vaccination of Hepatitis C Patients in a VA Primary Care Clinic
Veterans Administration
John Zambrano
zajohn@yahoo.com