

Storyboards

The 27th Annual National Forum on Quality Improvement in Health Care

December 6-9, 2015 · Orlando, FL

Quality, Cost, and Value

QVC1: A Health System's **Transformational Approach in Creating** a Quality Focused Environment in **Ambulatory Practice Settings**

UT Southwestern Medical Center Adrian White

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QVC2: A Multi-Dimensional **Contextualization of Quality**

The George Washington University Wayne Psek psek@gwu.edu

QVC3: A Multidisciplinary Approach to Improving Heart Failure Care: A Never **Ending PDSA Cycle**

Intermountain Healthcare Jose Benuzillo jose.benuzillo@imail.org

QVC4: Antimicrobial Stewardship **Initative Significantly Reduces Antibiotic Use By Using Serial Procalcitonin Measurements to Guide Therapy**

Five Rivers Medical Center Mike Broyles mrbroyles@suddenlink.net

QVC5: Application of 6S in a Pediatric **Emergency Medicine**

SUNY Downatate Medical Center at Long Island College Hospital Virteeka Sinha drvirteeka@yahoo.com

QVC6: Applying Discrete Event Simulation (DES) Modeling to Optimize Hemodialysis Scheduling in SW Ontario

London Health Sciences Centre Monica Mamut Chuck Loblaw monica.mamut@lhsc.on.ca

QVC7: Applying LEAN to Improve Time to Provider in a Pediatric Emergency Department

Kings County Hospital Center Jacqueline Bober Jackiebober@gmail.com

QVC8: Biohazard Sharp Box Disposal **Cost Savings Through The Introduction** of Glass Recycling

National University Health System Yiling Cheng chengyilingcyl@gmail.com

QVC9: Blood Conservation

Novant Health Santosh R. Goplai, MD jegardella@novanthealth.org

QVC10: CHOP is Opening 6 Ambulatory Sites Within 12 Months

The Children's Hospital of Philadelphia Eileen Serpiello serpiello@email.chop.edu

QVC11: Communicating Health Care **Efficiency to Consumers**

American Institutes for Research Kourtney Ikeler kikeler@air.org

QVC12: Comparisons of Spine Data Cohorts: Cohorts defined by Billing Code vs. Cohorts Clinically Defined

Intermountain Healthcare Kristy Veale kristy.veale@imail.org

QVC13: Consultant Prosthodontics

Hamad Rumailah Hospital Suhayla Al-Banai salbanai@hamad.ga

QVC14: Decreasing Operating Room Time Turn-Around Time: One Service at a Time

The Children's Hospital of Philadelphia Cristina Jones jonescl@email.chop.edu

QVC15: Decreasing Unnecessary Transfusions: Implementing & **Sustaining High Value Care** Rush University Medical Center Amanda Tosto amanda_tosto@rush.edu

QVC16: Does a Central Population **Health Coordinator Enhance Effective Population Management** in Primary Care?

Massachusetts General Hospital Daniel Horn dmhorn@partners.org

QVC17: Economic Impact of the Referral of Low Level Paraproteins to a Haematology Department

The Ipswich Hospital NHS Trust Finella Brito-Babapulle finella.brito@ipswichhospital.nhs.uk

QVC18: Enhanced Recovery After Surgery (ERAS) Collaborative in **Orthopaedics**

Ko Awatea Mataroria Lyndon mataroria.lyndon@middlemore.co.nz

QVC19: Enhanced Recovery After **Surgery Decreases Length of Stay** and Post-operative Costs

University of Wisconsin Hospital and Clinics

Sarah Tevis samend@gmail.com

QVC20: Ensuring Intensive Lifestyle **Education for Newly Developed Diagnosed Pre-Diabetic Patients**

National healthcare Group Polyclinics Ziliang Lim

ziliang_Lim@nhgp.com.sg

QVC21: Establishing 'Toyota Specifications' for System Level Measures

Ko Awatea Mataroria Lyndon mataroria.lyndon@middlemore.co.nz

QVC22: Establishing an Acute **Medical Assessment Unit to** Improve In-Patient Quality in Hamad General Hospital, Qatar

Hamad Medical Corporation Muhammad Zahid mzahid@hamad.qa

QVC23: Evaluating direct medical costs of Adverse Events (AEs) in hospitalized patients in National University Hospital National University Hospital Sucharita Hota sucharita_hota@nuhs.edu.sg

QVC24: Evaluating Impact of Harm on Hospital Financial Outcomes: A Practical Approach

Florida Hospital David Yi davidyi2014@gmail.com

QVC25: Evaluation of a Novel Structured **Continence Care Program in a Long Term Care Facility**

Medical Pharmacies Group Limited Denis O'Donnell dodonnell@medicalpharmacies.com

QVC26: Exploring the Variables That Impact on Self Reported Back in Nurses in Critical Care

Hamad Medical Corporation Fiona Milligan FMilligan@hmc.org.qa

QVC27: Fecal Occult Blood Tests: Valuable for Screening, Wasteful for **Diagnostics**

Orlando Health Omid Zad

omid.zad@orlandohealth.com

QVC28: First-Dollar Medigap Plans and **Healthcare Quality**

OptumInsight Timothy Wells tim.wells@optum.com

QVC29: Geriatric Hip Fracture Care: **Fixing a Fragmented System**

University of Colorado School of Medicine (For GME Residents and Faculty) Mary Anderson Mary.Anderson@ucdenver.edu

QVC30: Going Green: Reducing Amount of Charge Forms Used in Specialist **Outpatient Clinic**

Singapore General Hospital Junhong Lee lee.junhong@sgh.com.sg

Storyboard Reception

Tuesday, Deccember 8, 4:15 PM-6:30 PM, Palms Ballroom

QVC31: Gynecologic Robotic Surgery in a Community Institution with Focus on OR Efficiency, Quality, and Cost

Gundersen Health System
Dana Benden
DMBenden@gundersenhealth.org

QVC32: Implementation of a Standard Approach to Diagnosis and Management of Obstetric Hemorrhage

Gundersen Health System
Dana Benden
DMBenden@gundersenhealth.org

QVC33: Implementation of Antimicrobial Stewardship in a Rural Community Hospital

Hannibal Regional Hospital Jessica Gilmore jessica.gilmore@hrhonline.org

QVC34: Improve Patient Access to Appointment Information and Effectively Manage Non-Appt Related Calls

Singapore National Eye Centre CHERYL ONG cheryl.ong.l.k@snec.com.sg

QVC35: Improving Outcomes for Joint Replacement Patients: One Hospital's Journey

Orlando Health Laura Williams laura.williams@orlandohealth.com

QVC36: Improving Pain Management in the Pediatric Emergency Department for Dislocations and Fractures

Boston University School of Medicine Sara Holmstrom sholms@bu.edu

QVC37: Improving Pharmaceutical Waste Management

Gundersen Health System Marilu Bintz MBintz@gundersenhealth.org

QVC38: Improving Utilization of Head CT for head Pediatric Injury in Hamad General Hospital, Qatar

Hamad Medical Corporation Amr Elmoheen aelmoheen@hamad.qa

QVC39: Improving Value in Pediatric T&A Through a Private Performance Feedback Report

Intermountain Healthcare
Katie Liljestrand
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QVC40: Interoperability: A Demonstration of Seamless Information Sharing

Cerner Corporation
Marina Daldalian
marina.daldalian@cerner.com

QVC41: Leading Change in a Publicly-Funded System Through a System Wide Approach to Quality Improvement Plans

Health Quality Ontario
Danyal Martin
Danyal.Martin@hqontario.ca

QVC42: Medication Adherence Patterns and Targeted Interventions

Advocate Healthcare
Darcy Davis
darcy.davis@advocatehealth.com

QVC43: Missouri Baptist Medical Center Surgical Home

Dartmouth MHCDS
David Robson
ddkeats@aol.com

QVC44: Optimising Management of Patients on Warfarin in General Practice, through Collaboration with Pharmacist-Led Anti-Coagulation Clinics

National healthcare Group Polyclinics Khai Wei Tan khaiwei_tan@nhgp.com.sg

QVC45: Optimizing Surgical Patient Flow from the Post Anesthesia Care Unit to the Inpatient Units

Boston Children's Hospital Manneh Ghazarians Manneh.ghazarians@childrens.harvard. edu

QVC46: Overcoming Barriers to Continuity of Care by Reducing the No-Show of Delivery

The Aga Khan University Hospital Saba Akbar saba.akber@aku.edu

QVC47: Payer and Provider as Partners Driving the Triple Aim

Anthem
Debra Southard
Debra.southard@anthem.com

QVC48: Percuteaneous Coronary Intervention Through Radial Technique -Quality Indicator

Fundacion Cardioinfantil Istituto de Cadiologia Maria Angelica Torres Silva mtorres@cardioinfantil.org

QVC49: Preventing Bouncebacks with a Triple T Strategy

Gundersen Health System
Michelle LaFleur
MMLafleu@gundersenhealth.org

QVC50: Primary Care Innovations (PCI) Gundersen Health System

David Bleidorn
DFBleido@gundersenhealth.org

QVC51: Redesign of Massive Transfusion Processes to Improve Efficiency, Reliability and Reduce Waste

Penn State Hershey Medical Center Scott Mincemoyer smincemoyer@hmc.psu.edu

QVC52: Reducing Cancellations on the Day of Scheduled Surgery at a Children's Hospital

Cincinnati Children's Hospital Medical Center J. Nick Pratap jayant.pratap@cchmc.org

QVC53: Reducing Central Line Associated Blood Stream Infection (CLABSI): By Bundle Approach

Prince Sultan Military Medical City Muhammad Kashif Malik drkmalik71@hotmail.com

QVC54: Reducing Clostridium Difficile: Choose Your Poo, A Visual Aid

North Shore University Hospital Stephanie Fuentes sliguori@nshs.edu

QVC55: Reducing Disaster Field Hospital Computing Infrastructure Activation Times Through Improving Human Factors

Sunnybrook Health Sciences Centre Trevor Hall

trevor.hall@sunnybrook.ca

QVC56: Reducing IVH in a Level III NICU

University Of Pennsylvania Lori Christ lori.christ@uphs.upenn.edu

QVC57: Reducing Patient Harm and Improving Outcomes Using Technology

Mount Sinai Beth Israel Robbie Freeman

Robert.Freeman@mountsinai.org

QVC58: Reducing Surgical Site Infection after Major Gynecologic Cancer Surgery: Current Success and Future Opportunities

Mayo Clinic

Sara Sandleback sandleback.sara@mayo.edu

QVC59: Responding to high users of emergency services.

Hotel Dieu Grace Healthcare Robert Moroz robert.moroz@hdgh.org

QVC60: Separating Emergency and Theatre PACU at CHUB

Centre Hospitalo-Universitaire de Butare OSWALD BENIMANA benoswaldino05@yahoo.fr

QVC61: Surgical Performance Improvement in a Health System-Surgical Council as a Driver for Change

Hartford HealthCare
Rekha Singh
rekha.singh@hhchealth.org

QVC62: System Level Measures

Ko Awatea Mataroria Lyndon mataroria.lyndon@middlemore.co.nz

QVC63: Targeting The Heart of Readmissions

East Alabama Medical Center Lisa Harmon lisa.harmon@eamc.org

QVC64: The Outcome Effect of Converting an Acuity Adaptable Cardiac Unit into Acuity Specific Cardiac Units

Geisinger Eric Reich esreich@geisinger.edu

QVC65: Towards Excellent Care for All

Health Quality Ontario
Lee Fairclough
Lee.Fairclough@hqontario.ca

QVC66: Using Personalized Reports to Fuel Quality Care

Health Quality Ontario Jonathan Lam Jonathan.Lam@hqontario.ca

QVC67: Using Technology to Improve Sepsis Care

Middlesex Hospital Terri Savino terri.savino@midhosp.org

QVC68: Walk-In Hospital: A Successful Experience in an Overcrowded Emergency Department

Fundacion Cardioinfantil Instituto de Cariologia Maria Andrea Jaramillo Portella majaramillo@cardioinfantil.org