



PARTICIPANT
DIRECTORY

Patient Safety Executive Development Program

March 2-8, 2017



Aaron C. Pitney

Regional Health Command-Pacific, US Army
Joint Base Lewis McChord, Washington
Email Address: aaron.c.pitney.mil@mail.mil

Total years of professional experience:
21

In which type of organization do you currently work?
US Army Medical Command

At what level in your organization are you currently working?
System Level

Please describe your current responsibilities:
Oversee all clinical operations in 2 Medical Centers and 3 Hospitals across the Pacific region, to include patient safety, privilege actions, sentinel events and implementation of clinical programs

Please list the top three patient safety issues in your organization:

1. Eliminating WSS and URFOs with system based improvements
2. Creating process improvement initiatives that support and improve patient safety
3. HRO principle hardwiring within our hospitals and organization



Adam Webb

Grady Health System

Atlanta, Georgia

Email Address: awebb03@emory.edu

Total years of professional experience:

10

In which type of organization do you currently work?

Medical School, Academic Medical Practice

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

I oversee quality and patient safety activities within the Emory faculty physician practice at Grady Health System. This includes alignment of performance improvement goals and activities and quality and patient safety training of our residents and students on the Grady campus.

Please list the top three patient safety issues in your organization:

1. Developing a safety culture
2. Throughput and patient volume
3. Communication



Adriaan de Gooijer

Maxima Medisch Centrum
Veldhoven, Netherlands
Email Address: a.degooijer@mmc.nl

Total years of professional experience:
26

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:

Besides my duties as an ICU physician, I work as the medical executive of the hospital department of Quality and Patient Safety improvement. Monitoring trends in the outcome of quality indicators, developing strategic course on patient safety, developing strategic course on quality improvement. Head of the Serious Adverse Events Board, member of the hospital Patient Safety Board.



Please list the top three patient safety issues in your organization:

1. Integrating the various aspects of patient safety in one safety system
2. Coordination of medical responsibilities in patients with complex diseases.
3. Medication safety

Amy Anyangu

SCL Health

Broomfield, Colorado

Email Address: amy.anyangu@sclhs.net

Total years of professional experience:

21

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

Program development and oversight for patient safety and reliability

Please list the top three patient safety issues in your organization:

1. Fair, safety and just culture
2. Physician engagement
3. Transitions and handoffs



Anita Ekambaram

Orlando Health

Longwood, Florida

Email Address: anita.ekambaram@orlandohealth.com

Total years of professional experience:

21 years

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Responsible for quality and safety , responsible for leading the hospital to be a truven top 100 hospital.

Please list the top three patient safety issues in your organization:

1. Decrease length of stay
2. work place safety and violence
3. Improve HCAPS



Autumn Richards

Walter Reed National Military Medical Center

Bethesda, Maryland

Email Address: autumn.richards@gmail.com

Total years of professional experience:

9

In which type of organization do you currently work?

Physician Office/Clinic

At what level in your organization are you currently working?

Department Level

Please describe your current responsibilities:

Manage primary care pediatric clinic with throughput of ~25,000 visits annually, including the training of >30 pediatric residents in ambulatory pediatrics

Please list the top three patient safety issues in your organization:

1. Lack of feedback/transparency to the reporter when patient safety reporting system is used
2. Aggregate patient safety reports are not disseminated appropriately, even to middle management
3. Bulky, poorly utilized patient safety reporting system



Bonnie H. Hartstein

US Army

San Antonio, Texas

Email Address: bonnie.hartstein@gmail.com

Total years of professional experience:

20

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

credentialing/privileging, patient safety, risk management/medical malpractice actions, clinical quality and high reliability organization transformation with the US Army Medical Department

Please list the top three patient safety issues in your organization:

1. Leadership engagement
2. Metrics and Process measures to quantify safety
3. Safety Culture



Brad Bunten

Navy Bureau of Medicine and Surgery
Falls Church, Virginia
Email Address: bradley.l.bunten.mil@mail.mil

Total years of professional experience:
22

In which type of organization do you currently work?
Navy Medicine Headquarters

At what level in your organization are you currently working?
System Level

Please describe your current responsibilities:

The Chief Medical Officer leads Navy Medicine's efforts in becoming a High Reliability Organization (HRO). The CMO leads the patient safety and quality efforts of the organization.

Please list the top three patient safety issues in your organization:

1. Dental safety
2. Excessive clinical variability
3. Lack of HRO enculturation



Cary Harrison

Naval Medical Center Portsmouth

Portsmouth, Virginia

Email Address: cary.e.harrison.mil@mail.mil

Total years of professional experience:

23

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Chief Medical Officer and Director of Quality Management for a large Navy hospital.

Please list the top three patient safety issues in your organization:

1. IT Systems that do not interact or interface
2. Sustainment of process improvements
3. Disruptive staff behavior that harms a Culture of Safety



Caryn Kaplan

Virtua

Marlton, New Jersey

Email Address: ckaplan@virtua.org

Total years of professional experience:

>35

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

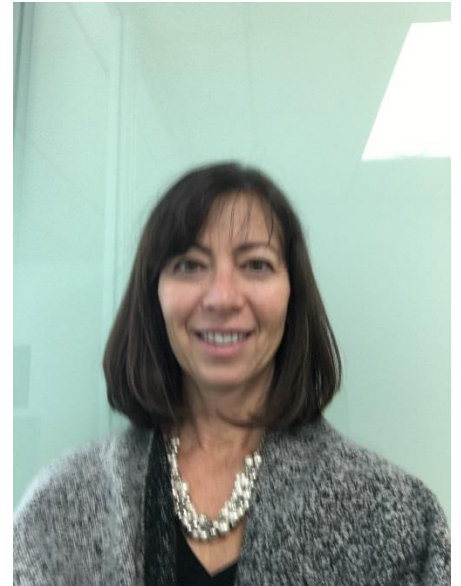
System Level

Please describe your current responsibilities:

responsible for accreditation as well as for facilitating efforts to enhance and sustain patient safety

Please list the top three patient safety issues in your organization:

1. Communications/transitions
2. Standardization of processes and practices
3. Infection prevention



Cindy Barrett

Children's Hospital Colorado

Aurora, Colorado

Email Address: cindy.barrett@childrenscolorado.org

Total years of professional experience:

5 in a quality role

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Oversight of process and outcome measures for the Heart Institute as well as the hospital.

Please list the top three patient safety issues in your organization:

1. Silos of information and care delivery in the organization
2. Difficulty implementing safety 2.0 ideas -- i.e., learning from what goes right instead of just what goes wrong
3. Variability in safety culture

Colleen Furey

Children's Hospital of Wisconsin

Milwaukee, Wisconsin

Email Address: cfurey@chw.org

Total years of professional experience:

8

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

Department Level

Please describe your current responsibilities:

Coordinates all activities related to safety related classes. Disseminate daily operational briefing information, • Serves as a resource for the Quality Management Software (Midas). Assists in data entry, data analysis, and focus study creation, • Provides administrative coordination relating to the Patient Safety Culture survey. This includes report generation and collation and distribution.

Please list the top three patient safety issues in your organization:

1. Medication Reconciliation
2. Hospital Acquired Conditions
3. Handoff Communication



Daniel J. Ross

Defense Health Agency

Falls Church, Virginia

Email Address: daniel.j.ross81.civ@mail.mil

Total years of professional experience:

27

In which type of organization do you currently work?

Department of Defense, Military Healthcare System

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

Leadership/oversight for comprehensive patient safety program in a large healthcare system

Please list the top three patient safety issues in your organization:

1. Safety across the care continuum
2. Sustainment
3. Safe implementation of IT



Deborah Ignacia D. Ona

St. Luke's Medical Center, Global City
Taguig, Philippines
Email Address: debbiedavidona@gmail.com

Total years of professional experience:
5 years

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
I am in charge of the interns, residents, fellows and hospitalists of the hospital. I act as liaison between program directors and upper management.

Please list the top three patient safety issues in your organization:

1. Competency assessment/Human Factors of health care team
2. Care planning and collaboration issues which lead to sentinel events
3. Communication issues between health care members regarding care of patient which causes delay in the management of cases



Elizabeth Temin

Massachusetts General Hospital
Boston, Massachusetts
Email Address: etemin@partners.org

Total years of professional experience:
16

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Department Level

Please describe your current responsibilities:

Weekly meetings with small QS group (MDs, RNs and IT), monthly meeting with a larger multidisciplinary group. Review safety reports, M&M cases, 72 hour returns. Identify projects and implement improvements.

Please list the top three patient safety issues in your organization:

1. Coordination with consults
2. Coordination with pass off
3. Overcrowding



Gregory Van Winkle

Froedtert & Medical College of Wisconsin

Menomonee Falls, Wisconsin

Email Address: Gregory.Vanwinkle@froedtert.com

Total years of professional experience:

32

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

0.8 FTE clinical and 0.2 FTE administrative. I am working with various departments concerning quality and safety with special focus on surgical services in the Community Hospital Division

Please list the top three patient safety issues in your organization:

1. C Diff prevention
2. Pressure ulcer prevention
3. CAUTI and CLABSI prevention



Irene Barkby MBE

NHS Lanarkshire
Bothwell, Scotland

Email Address: irene.barkby@lanarkshire.scot.nhs.uk

Total years of professional experience:
38 years

In which type of organization do you currently work?
Multi-Hospital System

At what level in your organization are you currently working?
System Level

Please describe your current responsibilities:

A professional leader of NMAHPs. Focused on setting strategic direction and ensuring effective clinical governance and standards at a local and national level. Ensuring delivery of integrated, effective and safe services delivered by an appropriately qualified and developed workforce whilst supporting the attainment of both corporate and national strategies and objectives. A member of NHS Lanarkshires Board shaping, approving and implementing strategic direction, governance and performance management. Delivered by 10,604 staff across 17 inpatient facilities and 900 square miles, from a budget of circa £1.05bn. Additionally charged as the Executive lead for: Patient Safety, HAI and Decontamination, Patient Focus Public Involvement; Patient Experience; Patient Affairs, Corporate Communication and Professional Regulatory Compliance



Please list the top three patient safety issues in your organization:

1. Effective Care - Prescribing Quality and Efficiency, Quality Dashboard Development and Benchmarking
2. Infrastructure - Building Capacity and Capability in Quality Improvement
3. Safe Care - Reducing Harms - Hospital Standardised Mortality Ratios, Falls, Adverse Event Management and Duty of Candour

Ivona Sediva

Hasbro Children's Hospital/RIH
Providence, Rhode Island
Email Address: isediv@lifespan.org

Total years of professional experience:
12

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
QI and patient safety for the pediatric hospital, attending physician:
pediatric critical care

Please list the top three patient safety issues in your organization:

1. hand off communication
2. hospital visitor screening and security
3. hospital aquired infections



Jill Blazier

Central Peninsula Hospital

Soldotna, Alaska

Email Address: jblazier@cpgh.org

Total years of professional experience:

20

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

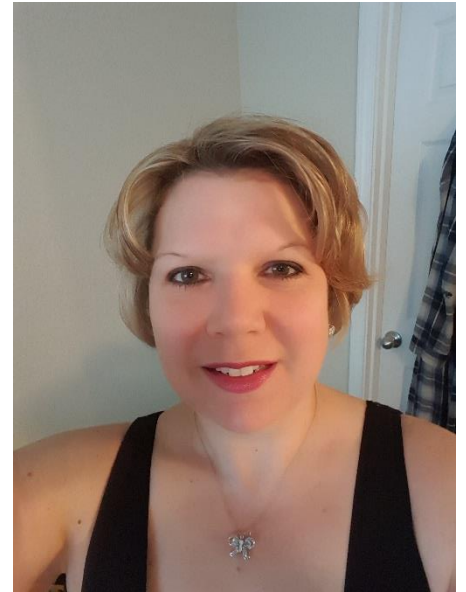
Department Level

Please describe your current responsibilities:

Oversee quality improvement, regulatory compliance and clinical risk management

Please list the top three patient safety issues in your organization:

1. infection prevention
2. workplace safety for staff
3. Specimen labeling



John A. Smyrski III

William Beaumont Army Medical Center
El Paso, Texas
Email Address: john.a.smyrski.mil@mail.mil

Total years of professional experience:
18

In which type of organization do you currently work?
Hospital and Outpatient Primary Care Network

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
President/CEO duties

Please list the top three patient safety issues in your organization:

1. Unintended Retained Foreign Objects
2. Medication administration errors
3. Handoff communications



John Morehouse

Kaiser Permanente

Oakland, California

Email Address: john.w.morehouse@kp.org



Total years of professional experience:

10

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

Oversight of quality portfolio for ED, Hospital, Critical Care

Please list the top three patient safety issues in your organization:

1. Foster innovation at scale
2. Patient and family engagement in safety
3. Develop culture of safety

Kenneth Johnson

HSHS Eastern Wisconsin Division

Green Bay, Wisconsin

Email Address: ken.johnsonmd@hshs.org

Total years of professional experience:

29

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Oversee medical staff services, Oncology Service line, Safety and Quality

Please list the top three patient safety issues in your organization:

1. Team Communication
2. Variation in processes
3. Optimizing a culture of safety

Khin Aungthein

United State Navy

Portsmouth, Virginia

Email Address: khin.aungthein.mil@mail.mil

Total years of professional experience:

30 years

In which type of organization do you currently work?

Navy Medicine

At what level in your organization are you currently working?

System Level



Please describe your current responsibilities:

Navy Medicine Region East consultant to the quality department head (patient safety/risk management/accreditation coordinator/medical staff credential & privileging services); Consultant and oversight of 16 Navy hospitals and ambulatory clinics accreditation compliance processes; provides Joint Commission mock survey to 16 facilities; provides subject matter expert during triennial JC survey

Please list the top three patient safety issues in your organization:

1. Accountability
2. Human Resources
3. Patient Safety Reporting system

Kimberly Mays

Grady Health System

Atlanta, Georgia

Email Address: kmays1@gmh.edu

Total years of professional experience:

30

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Patient Safety, Accreditation, Quality, Process Improvement

Please list the top three patient safety issues in your organization:

1. Compliance to policies/processes
2. Staffing Turnover
3. Communication



Larry Stevens

IU Health

Indianapolis, Indiana

Email Address: lsteven2@iuhealth.org

Total years of professional experience:

26

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

At both the departmental and organizational level

Please describe your current responsibilities:

Medical Director of the O.R. & Medical Director of Quality

Please list the top three patient safety issues in your organization:

1. The need for a fully disseminated culture of safety
2. More immediate and widespread access to data
3. Effective engagement of physicians



Laura Hayes

Virtua

Marlton, New Jersey

Email Address: lhayes@virtua.orh



Total years of professional experience:

>30 years

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

In collaboration with the Senior Leadership, Medical Executive Committee, and Board of Trustees, responsible for the development of the hospital's quality strategy and annual goals. Responsible for and provides direction to the Quality Department, Infection Control, Outcomes Council, and Patient Safety Committees. Oversees and directs the development of a comprehensive quality and patient safety program with practice guidelines.

Please list the top three patient safety issues in your organization:

1. Communication/ Transitions
2. Standardization of process and practice
3. Infection Prevention

Leong Koh

Northwest Permanente, PC
Portland, Oregon
Email Address: wui-leong.koh@kp.org

Total years of professional experience:
20

In which type of organization do you currently work?
Physician Office/Clinic

At what level in your organization are you currently working?
System Level

Please describe your current responsibilities:
Vice President for the medical group overseeing quality, patient safety and care experience.

Please list the top three patient safety issues in your organization:

1. Enculturation of the just and speak up culture across our enterprise
2. Integration of ambulatory and hospital settings for truly integrated safe care across the continuum for our organization
3. Ambulatory patient safety. Establishing HRO principles in the ambulatory setting



Leslie Sims

Kaiser Permanente Mid Atlantic States
McLean, Virginia
Email Address: leslie.r.sims@kp.org

Total years of professional experience:
9

In which type of organization do you currently work?
Multi-Hospital System

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
Anesthesiology Risk Mgmt Pt Safety Med Legal

Please list the top three patient safety issues in your organization:

1. Wrong site surgery
2. Electronic medical record use/abuse
3. Patient identification



Linda Thomas

Contra Costa Health Services

Martinez, California

Email Address: linda.thomas@hsd.cccounty.us

Total years of professional experience:

10

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

Training as improvement advisor for CG Caphs

Please list the top three patient safety issues in your organization:

1. Communications
2. Partnerships
3. Access



Lisa McKenzie

Institute for Healthcare Improvement
Cambridge, Massachusetts
Email Address: lmckenzie@ihi.org

Total years of professional experience:
17 years

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
Completing a IHI fellowship program and conducting research

Please list the top three patient safety issues in your organization:

1. Achieving high reliability and reducing variation in safety related practices
2. Creating a culture of psychological safety, including where all staff speak up when they have safety concerns
3. Creating an effective learning system so the organisation continuously improves safety



Lora Duncan

Charleston Area Medical Center
Charleston, West Virginia
Email Address: lora.duncan@camc.org

Total years of professional experience:
20

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
Responsible for over 5000 nurses professional knowledge and development of current policies and procedures. Responsible for several councils for shared governance.,

Please list the top three patient safety issues in your organization:

1. Skin breakdown
2. Falls
3. Sepsis



Lori Singleton

Grady Memorial Health; Morehouse School of Medicine
Atlanta, Georgia
Email Address: lsingleton@msm.edu

Total years of professional experience:

4

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Serve as a liaison for Morehouse School of Medicine to Grady in regards to patient safety and quality improvement; work with Grady leadership in planning and executing hospital quality goals; assist service line chiefs with identifying quality and safety goals and strategic planning related to goals; provide education to Morehouse residents on conducting quality improvement projects and patient safety

Please list the top three patient safety issues in your organization:

1. mortality review
2. falls
3. hospital acquired infections



Margarita Quintero

Centro Médico Imbanaco

Cali, NA

Email Address: margarita.quintero@imbanaco.com.co

Total years of professional experience:

27

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

Department Level

Please describe your current responsibilities:

Clinical management of children with hematological and oncological diseases



Please list the top three patient safety issues in your organization:

1. Safe Practices in out patients care
2. Doctors disruptive behaviour form Patient Safety Culture
3. Medication Safety

Mary Ann O'Reilly

SCL Health
Broomfield, Colorado
Email Address: maryann.oreilly@sclhs.net

Total years of professional experience:
30

In which type of organization do you currently work?
Multi-Hospital System

At what level in your organization are you currently working?
System Level

Please describe your current responsibilities:
Design and Management of System Clinical Risk Management
Programha



Please list the top three patient safety issues in your organization:

1. Failure to implement reliable action plans following serious safety events to prevent recurrence due to knowledge deficit and lack of accountability
2. Inability to predict and thus prevent harm by utilizing patient safety data effectively resulting in lost opportunity to proactively avoid harm.
3. Failure to implement standardized, reliable communication methods during hand offs and transitions of patient care resulting in inadequate knowledge exchanged

Meena Pai

the permanente medical Group
San Jose, California
Email Address: meena.pai@kp.org



Total years of professional experience:
20 years

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
Physician in charge of quality, risk, compliance and med legal

Please list the top three patient safety issues in your organization:

1. c diff
2. central line infections
3. Falls

Meredith Allen

Royal Children's Hospital

Melbourne, Australia

Email Address: meredith.allen@rch.org.au

Total years of professional experience:

~20

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Consultant in Critical Care; Undertake RCAs & indepth case reviews; format recommendations for improving patient safety; look at trends in issues in clinical care; educate

Please list the top three patient safety issues in your organization:

1. Deteriorating patients - recognition & response
2. Medication error (do NOT want to focus on this)
3. Communication - within & between teams, with pts & families



Michele Knierim

US Air Force

San Antonio, Texas

Email Address: michele.l.knierim.mil@mail.mil

Total years of professional experience:

14

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

Oversees clinical quality, risk management, and patient safety at 65 outpatient facilities

Please list the top three patient safety issues in your organization:

1. Wrong site surgery - dental
2. Incomplete medical documentation
3. Delay in diagnosis



Monique De Four Jones

NYU Lutheran

Brooklyn, New York

Email Address: Monique.jones@nyumc.org

Total years of professional experience:

26

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

Both a department level and hospital level

Please describe your current responsibilities:

My current responsibilities include implementing best practices. It also involves creating policies and procedures. It involves retraining the staff on aseptic techniques and surgical skills. Its main focus currently is redesigning the cesarean section and induction schedule and educating the attendings residents and the physician assistants on these practices

Please list the top three patient safety issues in your organization:

1. surgical site infection
2. aseptic technique
3. Poor cesarean and induction scheduling



Nayif Alsayari

Institute for Healthcare Improvement
Cambridge, Massachusetts
Email Address: nalsayari@IHI.org

Total years of professional experience:
8

In which type of organization do you currently work?
Hospital

At what level in your organization are you currently working?
Hospital or Organization Level

Please describe your current responsibilities:
ED physician

Please list the top three patient safety issues in your organization:
Mers-CoV outbreak



Romi Rimer

Royal Children's Hospital

Melbourne, Australia

Email Address: Romi.Rimer@rch.org.au

Total years of professional experience:

14

In which type of organization do you currently work?

Hospital, outpatient, physician clinic

At what level in your organization are you currently working?

Department level as well as hospital/organisational level

Please describe your current responsibilities:

Inpatients and outpatients; involved in recruiting to the paediatric program in the state of Victoria; mentoring and educating advanced paediatric trainees in the state of Victoria

Please list the top three patient safety issues in your organization:

1. Electronic Medical Records
2. After Hours Care of hospital inpatients
3. Wait list and flow of outpatient clinics



Shannon Dickerson

Contra Costa Health Services

Martinez, California

Email Address: shannon.dickerson@hsd.cccounty.us

Total years of professional experience:

15

In which type of organization do you currently work?

County (Safety Net) hospital and health centers

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

Project lead for medicaid waiver project, improvement coach, metric steward, and project manager.

Please list the top three patient safety issues in your organization:

1. Behavioral Health integration in primary care settings-specifically behavioral health care management protocols
2. Health Equity
3. Access to services-particularly with primary care providers



Sheena Wright

NHS 24

Glasgow, Scotland

Email Address: sheena.wright@nhs24.scot.nhs.uk



Total years of professional experience:

36 years

In which type of organization do you currently work?

National Telehealth Out of Hours Care provider

At what level in your organization are you currently working?

System Level

Please describe your current responsibilities:

Executive lead for care delivery, clinical governance, patient safety, quality improvement, public protection, equality & diversity.

Please list the top three patient safety issues in your organization:

1. Identifying the deteriorating patient
2. Learning from adverse events - measuring and monitoring improvements across a national organisation
3. Service access challenges - unquantifiable risk

Shelda Martin

Charleston Area Medical Center
Charleston, West Virginia
Email Address: Shelda.MartinMD@camc.org



Total years of professional experience:
18

In which type of organization do you currently work?
Multi-Hospital System

At what level in your organization are you currently working?
System Level

Please describe your current responsibilities:
ACMO Ambulatory and Physician Services

Please list the top three patient safety issues in your organization:

1. Sepsis
2. Physician Communication and Professionalism
3. Patient Flow

Sonia Sutherland

Contra Costa Health Services

Martinez, California

Email Address: Sonia.Sutherland@hsd.cccounty.us

Total years of professional experience:

20

In which type of organization do you currently work?

Hospital and Health Centers

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Medical Director for Quality and Safety for Hospital and Health Centers



Please list the top three patient safety issues in your organization:

1. ED Boarders and Hospital Flow
2. Infection Control i.e. SSI, CAUTI, and C Diff
3. Health Equity

Stephen Badger

Saint Agnes Medical Center
Fresno, California
Email Address: stephen.badger@samc.com

Total years of professional experience:

8

In which type of organization do you currently work?

Multi-Hospital System

At what level in your organization are you currently working?

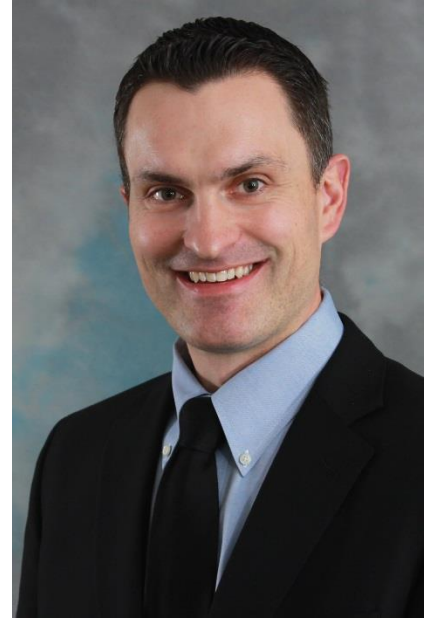
Hospital or Organization Level

Please describe your current responsibilities:

I am responsible for the Lean improvement system at Saint Agnes Medical Center.

Please list the top three patient safety issues in your organization:

1. Hospital acquired conditions
2. 2-patient identifiers
3. Boarding patients in the ED



Steve Mrozowski

Penn State Health - Hershey Medical Center
Hershey, Pennsylvania
Email Address: smrozowski@pennstatehealth.psu.edu

Total years of professional experience:

15

In which type of organization do you currently work?

Hospital

At what level in your organization are you currently working?

Hospital or Organization Level

Please describe your current responsibilities:

Director of Department of Patient Safety (formed June 2015), supervising a staff of 9 patient safety specialists who are charged with the review of patient safety event reports, completion of cause analysis, and proactive risk assessment and mitigation to improve patient safety.

Please list the top three patient safety issues in your organization:

1. Lab Processing and Resulting
2. Escalation of Patient Care Concerns
3. Patient Falls



