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**IHI Annual Forum December 2015**

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About Neil Baker M.D.

Neil Baker M.D. works with healthcare organizations to enhance leadership and team impact through Leadership and Team Development In-the-Moment. This means making development as efficient as possible by focusing on immediate work challenges—using any work situation, even the most complex and difficult, as an opportunity to achieve immediate impact on quality of work relationships and on progress toward results.

He has developed these approaches as a leader, speaker, consultant, and executive coach for 30 years. Past positions include serving as Director of Psychiatric Inpatient Services at the University of Colorado Health Sciences Center in Denver, Colorado; Medical Director of Quality at Group Health Cooperative in Seattle, Washington; and faculty and improvement advisor for ten years for the Institute for Healthcare Improvement (IHI) in Cambridge, Massachusetts. Currently, in addition to his consulting practice, he serves as faculty for the leadership track he created for the IHI—Project ECHO collaborative on improving access and office efficiency in primary care.

You can learn more and see client testimonials on his website at neilbakerconsulting.com