<table>
<thead>
<tr>
<th>Patient Experience</th>
<th>Screening and F/U</th>
<th>Health</th>
<th>Team Functionality</th>
<th>Health Costs</th>
</tr>
</thead>
</table>
| **CONFIDENCE:**  
“How confident are you that you can control and manage most of your health problems?” *(promote Early in visit so that it can be addressed)* | **DEPRESSION:**  
a. Percentage of patients aged 12 and older screened for clinical depression using an age appropriate standardized tool  
b. Percentage of patients screened positive with documented follow-up plan  
c. Percentage of patients diagnosed with major depression and were treated with antidepressant medication and remained on an antidepressant medication treatment for 180 days | **FUNCTIONAL STATUS:**  
SF-1: Overall patient perception of health - “In general, would you say your health is: Excellent, Very Good, Good, Fair, or Poor?” *(assess early in visit so that it can be addressed and check wording of question for accuracy)* | **PRIMARY CARE ASSESSMENT:**  
This assessment was developed by the MacColl Center for Health Care Innovation at Group Health Research Institute. To be done pre and post | **EMERGENCY ROOM VISITS:**  
Rate of ED visits by patients 18 and older |
| **SATISFACTION:**  
“I was able to get all of my health needs met by my healthcare team?” *(end of visit summary process)* | | **IMPROVEMENT IN DEPRESSION:**  
Percentage of patients with >50% reduction in depression score (PHQ recommended) from baseline | | |
| | **IMPROVEMENT IN BLOOD PRESSURE CONTROL:**  
Percentage of patients 18 to 79 years of age with a diagnosis of hypertension (HTN) and whose blood pressure (BP) was adequately controlled (<140/90) during the measurement year | | **LEVEL OF INTEGRATION:**  
Reflect integration of PC and BH as defined by Center for Integrated Health Solutions, March 2013 (adaptation in process) To be done pre and post | |