Can we talk to the animals?

FE8: Animal Kingdom Forum Excursion: Conservation, Enrichment, and “Patient” Care

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These presenters have nothing to disclose.

Objectives

- Discuss the work of trainers to engage animals in their own care
- Develop ideas for improving organization-wide operations and patient care processes in their own work environments
- Identify non-verbal signs that help us understand the patient/animal experience
Agenda

- 8:00 AM - 8:30 AM: Welcome and Introductions; Overview of the Day
  - 8:30 AM - 9:00 AM: Transport: Gaylord Palms to Disney's Animal Kingdom
- 9:00 AM - 12:00 PM: Backstage Safari Tour
- 12:00 PM - 1:45 PM: Lunch
  - 1:45 PM - 2:15 PM: Transport: Disney's Animal Kingdom to Gaylord Palms
- 2:15 PM - 4:15 PM: Debrief

Ground Rules

- Everyone has a buddy?
- Connect the Dots!
- Be an active participant
- Have a question? Ask it!
- We are here to help and facilitate
  - Need something? Let us know
- Learn something
- Have fun!
How do we effect the experience of the animals?
Emotional Observation