
Jeffrey E. Thompson, MD, is a pediatric intensivist and neonatologist, executive advisor and chief executive officer emeritus at Gundersen Health System. Since completing his professional training in 1984, Dr. Thompson has worked full-time solely at Gundersen. He served on Gundersen’s boards beginning in 1992 and played a key role in the organization’s negotiations and governance design. Dr. Thompson served as executive vice president from 1995 to 2001 and as chief executive officer from 2001 to 2015. A founding member and past board chair of the Wisconsin Collaborative for Healthcare Quality and a 2013 White House Champion of Change, Dr. Thompson has led Gundersen’s nationally-recognized initiatives for patient care, quality improvement and sustainability. Most recently, Gundersen was the recipient of Healthgrades America’s 50 Best Award™ for 2015. The organization’s Envision® (environmental stewardship), Respecting Choices® (end-of-life planning) and 500 Club® (healthy eating) programs have also been highlighted by news organizations and health systems across the country. Dr. Thompson is board certified in Pediatric Critical Care, Neonatal and Perinatal Medicine, and Pediatrics. He received his medical training at the University of Wisconsin-Madison Medical School, University of California-Davis and Upstate Medical Center in Syracuse, N.Y. Dr. Thompson has authored and been featured in a number of articles, book chapters and abstracts on many healthcare topics.

Helen Macfie, Pharm.D., F.A.B.C., is Chief Transformation Officer for MemorialCare, a six-hospital, 1,600 bed not-for-profit health system including a Medical Foundation and over 2500 affiliated physicians, located in Southern California. Her passion is the pursuit of safer and the highest quality care for every patient. She has executive responsibility for facilitation of system-level
transformation and performance improvement for MemorialCare’s population health, clinical quality, patient safety, risk management, utilization, Lean and patient and family experience initiatives. Additional areas of responsibility include coordination of system-wide strategic planning activities, operational Value Added Teams and executive sponsorship of the systems’ Physician Society clinical Best Practice Teams. Helen speaks nationally at forums focused on improving healthcare strategy, integration of lean principles, and on performance improvement and patient safety. She serves as faculty for IHI’s Patient Safety Executive course, and on the Board of the California Hospital Patient Safety Organization, the Board of the California Hospital Association’s Hospital Quality Institute and state Quality Committee, the Board for California Hospital Assessment and Reporting (CHART), and several California statewide advisory boards (CA-HEN, CQC).

**Gary S. Kaplan, MD, FACP, FACMPE, FACPE,** Chairman and CEO, Virginia Mason Health System, has led the implementation of the Virginia Mason Production System, based on the Toyota Production System, to reduce costs and improve quality, safety, and efficiency. Under his leadership, Virginia Mason was named a Distinguished Hospital for Clinical Excellence by HealthGrades in 2011 and a Top Hospital by the Leapfrog Group for five consecutive years, and it was one of two hospitals named a Leapfrog Top Hospital of the Decade for patient safety and quality. Dr. Kaplan is a clinical professor at the University of Washington, Chair of the Board of Directors of the Institute for Healthcare Improvement, and a member of the Board of Directors of the National Patient Safety Foundation and Washington Healthcare Forum. He is a founding member of Health CEOs for Health Reform. Dr. Kaplan received the 2009 John M. Eisenberg Award for Patient Safety and the Harry J. Harwick Lifetime Achievement Award from the Medical Group Management Association and the American College of Medical Practice Executives. *Modern Physician* and *Modern Healthcare* ranked him second on the 2012 listing of the "50 Most Influential Physician Executives."