Since 2010, the University of South Carolina IHI Open School Chapter has provided a forum for healthcare students to interact in meaningful ways. Our chapter promotes growth through interprofessional project-based learning, quality improvement and population health education, and opportunities for leadership. This year we formed three new teams to shift responsibility and opportunities for leadership to more chapter members. We also formed the QUEST program to provide health science students further opportunities for applying quality improvement principles.

### Vision Statement
To become a national leader in student quality improvement education and application, by forming partnerships with healthcare stakeholders, creating a powerful interprofessional learning environment, and engaging students with real-world opportunities to positively influence population health.

### 2017-2018 Goals
- Support lasting interprofessional networking and relationships outside of chapter activity
- Support Events, Quality Improvement, and Engagement teams and QUEST Program
- Foster growth of chapter and interprofessional leaders
- Increase membership, expand membership to all University health programs, and improve member involvement
- Efficiently utilize chapter resources for student-led projects

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### Events Team
The Events Team was formed to plan, implement, and improve our six annual healthcare events, in which we invite health science students, pre-professional chapter members, faculty, and community professionals. They organize each two-hour event in conjunction with faculty and community stakeholders, focusing on population health and systems improvement.

**Objectives**
- Unite interprofessional team of students, faculty, and community members in development of events
- Identify theme for three events each semester to optimize educational growth
- Invite community healthcare leaders to share their knowledge in alignment with theme
- Develop activities that encourage students to apply quality improvement skills and systems thinking

**Activities**
- Fall Theme: "The Quadruple Aim of Healthcare"
  - What can I do for population health?
  - How can I provide patient-centered care?
  - How can I avoid healthcare-associated burnout?
- Spring Theme: "The Opioid Epidemic"
  - Team is assessing student interest in topics ranging from SBIRT training to legislation on substance abuse recovery

**Challenges**
- Organizing members for event set-up and hospitality
- Engaging guests required to attend by their programs

**Success**
- Selecting themes and planning events semester prior to implementation
- Utilizing faculty, community members, and IHI Open School resources for activity input

**Future**
- Spring Theme: "The Opioid Epidemic"
- Team is assessing student interest in topics ranging from SBIRT training to legislation on substance abuse recovery

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### Quality Improvement Team
The Quality Improvement Team was formed to foster a safe and creative culture for the generation of healthcare improvement ideas and QI projects. The team organizes idea exploration and leadership training events to encourage student-led QI initiatives and develop students’ leadership skills.

**Objectives**
- Be champions for students with healthcare improvement ideas, helping them to develop and implement QI through coaching and other resources
- Educate students on QI and its importance to the future of healthcare and the variety of ideas, both large and small, that fall under the umbrella of QI

**Challenges**
- Organized idea exploration event in which past QI projects were presented and QI team members discussed ways for students to continue or start their own projects with chapter support
- Hosted leadership development seminar for steering committee members, to potentially be expanded to all chapter members in future

**Future**
- Explore resources and research what has been done to successfully encourage and implement student-led QI ideas
- Develop mechanism for connecting students and faculty with similar interests for QI idea development

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### QUEST Program
Quality Improvement and Education in Systems Training (QUEST) is a partnership between Palmetto Health-USC and our Open School chapter to engage health science students in a six-month quality improvement (QI) and project-based learning program. Participants, mentors, and chapter advisors will provide continuous feedback, and objective assessment with QI/KAT will help shape the pilot.

**Future**
- Assess pilot program’s successes and challenges
- Partner with other healthcare students for next cycle
- Integrate project-based QI experience into all health science curricula

**Objectives**
- Sustain presence on social media to communicate chapter’s values, share chapter activities and IHI Open School, and connect to new members
- Recruit 200 new student members
- Each team member to complete five meetings with students and professionals to build bridges with student leaders and develop community assets

**Challenges**
- Engaging health science students at new student orientations
- Involving health science students in chapter in addition to required attendance at open events
- Active participation on social media platforms
- Establishing personal connections with new members

**Successes**
- Participation in six student orientations
- New connections from one-on-one meetings
- Revamped chapter Facebook page

**Contact Us**
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