

Communication in a Multicultural health care system Presented by :

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Effective team communication among Health Care Providers (HCPs) in a hospital setting associated with better patient care, increase teamwork and job satisfaction, such collaboration is challenging and often requiring unplanned communication among busy healthcare providers. Differences in training, communication styles and multi-cultural background of nurses and physicians contributes to communication problems.

Workshop Objective:

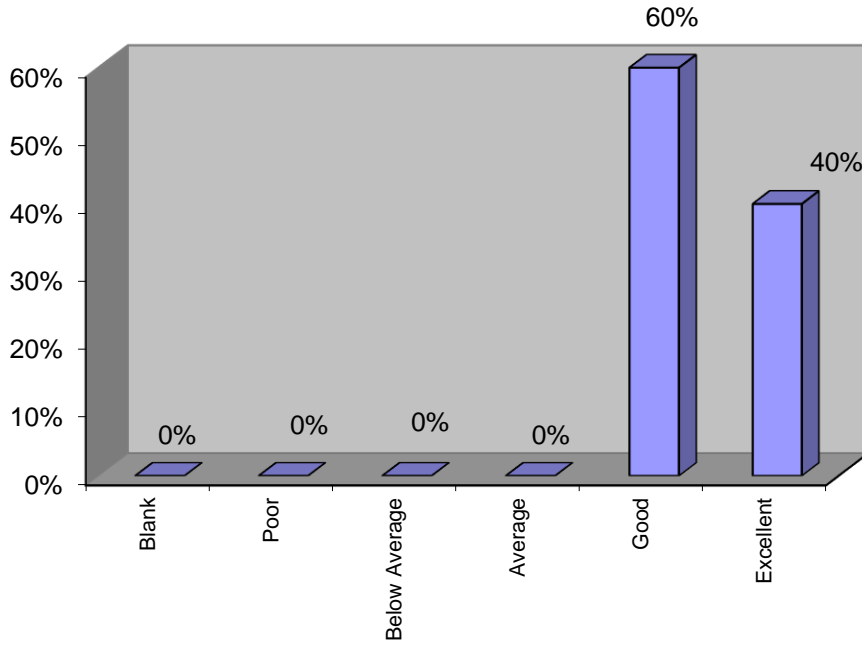
- 1) Highlights the importance of effective communication and collaboration among healthcare professionals in a multicultural healthcare environment
- 2) Identify challenges for promoting communication among health care providers
- 3) Use different communication tools and strategies to promote such collaboration

Action taken :

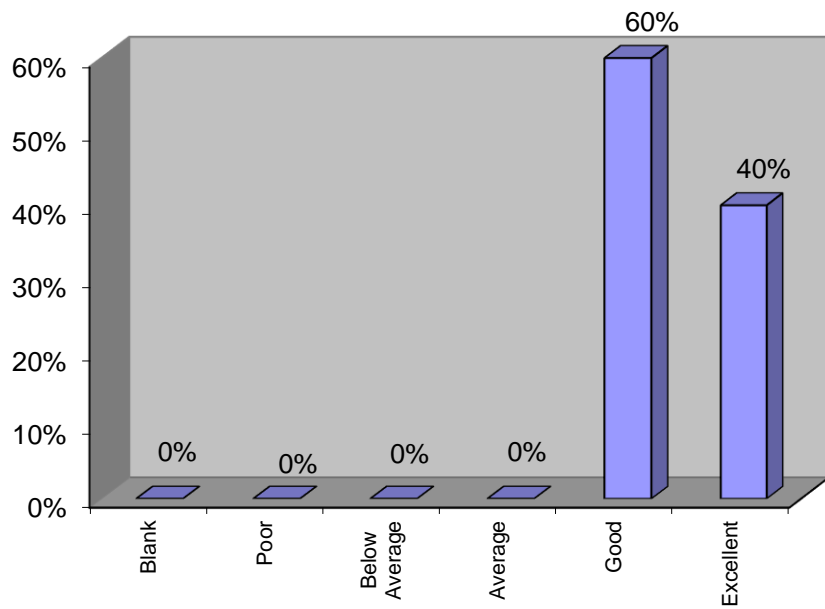
The didactics addressed the importance of communication and collaborations among health care professionals in a multicultural healthcare environment, analyzing videos and role-play were used. participants identified different barriers to implement effective communication in culturally diverse healthcare environment. participants were practiced different tool and strategies to support communication and team collaboration.

Result

1. Content Presented



4. Quality of Audiovisuals



2. Usefulness

