The aim of this quality improvement project was to improve the percentage of diabetic patients receiving standardized, appropriate diabetic care to 90% over 90 days.

**Plan**

### Planned Improvement

- **The Institute for Healthcare Improvement (IHI) model for Preventative care referrals.**
- A diabetes sticker system created using a standardized checklist.
- Continue morning huddles as a focal point for favorable team dynamics and cohesiveness.
- Incorporate the engagement tool and DCMC into the EMR.
- Patient engagement created to make patients aware of BHWC diabetic patients received.
- The interventions were successful.
- Every 21 seconds a patient is diagnosed with diabetes.
- Diabetic patients were empowered.
- Team confidence increased to 4.5.
- The major success of this project was the process of change affecting the overall team with prepping and prefilling of forms.
- Evidence has shown decreased mortality and improved diabetic care measures were.
- Team engagement played a crucial role in diabetes patient care.
- Process changes: The engagement tool can be used by other primary care clinics.
- Education on diabetes preventative care measures, BHWC diabetic patient care.

### Key Findings

- This project increased patient-centered standard care for diabetic patients at BHWC.
- This project highlights that a team has significant power for achieving better diabetes outcomes.
- Creates awareness with the utilization of a patient engagement tool coupled with leadership support, improving diabetic patient clinical outcomes.

### Implication of Practice

- Creates awareness with the utilization of a patient engagement tool coupled with leadership support, improving diabetic patient clinical outcomes.
- Using a standardized checklist.
- Sustainability and Spread Continue morning huddles as a focal point for favorable team dynamics and cohesiveness, which was a key component in the success of this QI project, as well as to improved workflow efficiency for this practice. Engagement tool can be used by other primary care clinics.

### Next Steps

- Incorporate the engagement tool and DCMC into the EMR.

### References

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