

BACKGROUND

The Perioperative complex at Children's Hospital of Philadelphia (CHOP) had a standing Perioperative Continuous Quality Improvement (CQI) group that met infrequently and had little attendance. The purpose of the group was not well defined, with no mission, or role clarity. Unit based Safety Quality Specialists (SQS) in the perioperative complex came together to define and diagnose the current state of the perioperative complex safety structure.

After thoughtful discussion with perioperative leaders and executive buy in, the SQS team decided to give structure to this forum and utilize it as a platform for identifying and sharing safety, quality, and process improvement initiatives within the perioperative complex.

Global Aim

To improve the structure and engagement of the Perioperative CQI forum by June 2018

Actions and Process

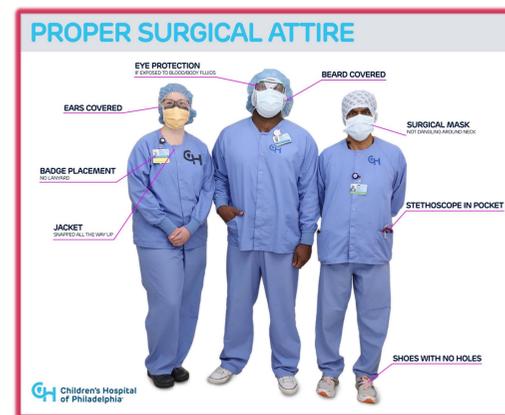
- January 2018
 - Identified need for a mission statement and role clarity
- February 2018
 - Developed mission statement with CQI group members
 - Defined roles and responsibilities for group members
 - Standardized meeting agenda:
 - Safety story, Surgical Division QI presentation, ACA/RCA, incident report and near miss trends, current events, harm prevention work
 - Increased awareness of OR surgical attire policy and educational role out through surgical divisions
- March 2018
 - Integrated patient flow updates and improvement work for perioperative flow efficiency to meeting agenda
- June 2018
 - Shared Surgical Division QI presentation schedule for fiscal year 2019 to ensure accountability

OUTCOMES

- We met our goal by improved and increased monthly meeting attendance from multidisciplinary team members

Average attendance July 2017 - December 2017	Average attendance January 2018- June 2018
28.9%	57.8%

- Increased commitment of team members to the CQI newly defined roles and responsibilities
- Increased surgical attire compliance amongst OR staff



- Redesigned preoperative chart flow to decrease the number of paper documents in the patients chart with eventual goal of a paperless workflow
- Standardized the process for obtaining surrogate consent for medical authorization to make designated medical decisions and obtain patient information

IMPACT

Developing a clear structure improves communication, enhancing a perioperative safety culture. Group development of a mission statement and role description leads to increased engagement and commitment. Interdisciplinary support is needed to influence change at all levels.



Improve Outcomes



Increase Effectiveness & Efficiency



Keep Patients Safe