

# How to be a brilliant change agent

Change agency is the **power**, individually and collectively, to make a difference. It's about pushing the boundaries of what is possible, mobilising others and making improvements happen more quickly.

**Energy**, more than any other factor, makes the difference between improvement activities that are sustained for the long term and those that fizzle out and die. NHS Horizons applies cutting-edge ideas, approaches and methods for unleashing energy for change to deliver our improvement goals.



**Aim:** To develop the skills and confidence of a new generation of health and care professionals, ready to lead change individually, collectively and at scale.

## Through:

1. The (virtual) School for Change Agents course, a completely free Massive Open Online Course delivered 'live' over 5 weeks, with accompanying e-learning resources
2. Cross-system Accelerated Design Events on cancer pathways, genomics, integrated care, personalisation

## Leading to:

- More than 12,000 accredited Change Agents trained through the School.
- Opportunity cost savings on priority NHS programmes of work, through more effective design, including for Urgent and Emergency Care, cancer pathways and nurse recruitment and retention.