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DESCRIPTION



Augusta University (AU) Health is an organization comprised of both an academic medical center, AU Medical Center (AUMC) and a multi-specialty provider organization, that work together with a goal of producing high quality, low cost care, and an improved patient experience for our patient population. This is achieved through collaboration amongst its graduate schools to include medical, dental, nursing, allied health and pharmacy and includes multi-disciplinary care teams in the inpatient and outpatient clinical area.



Traditionally, the multiple collegiate practice plans have independently created and operationalized clinical programs. This can lead to competing, inefficient, and inadequately resourced programs.



AU Health has established a committee of all the clinical deans and the provost in order to create efficiency and synchronize the clinical programs. Clinical Deans will help AU Health achieve healthcare transformation through improving access to all dimensions of healthcare (medical, dental, allied services), team approach to coordinate care across all disciplines, improve the quality of care and reduce cost and increase patient and provider satisfaction. Inject accountability in transforming the delivery system to address return on investment. Be held accountable for the quality, total cost of care and experience of an assigned patient population in the full continuum of medical, dental and behavioral health care.

The committee will create influence and advocacy, and develop ideas on how to create change at multiple levels and places – provider, hospitals, payors, government and legislators.

PROJECT AIM

Strategically align the Clinical Operations of the Practice Plans of the colleges of Medicine, Dentistry, Nursing and Allied Health to meet the Quadruple Aim of the Institute of Healthcare Improvement (IHI), which is improving the patient experience of care, improving the of heath of populations, reducing the per capita cost of health care, and improving healthcare wellness.



PROJECT ACTIONS TAKEN

Formed Committee of the Clinical Deans and Provost, which will maintain and update a catalogue of current AU clinical programs and will continue to do joint planning and resourcing of appropriate intercollegiate clinical programs to address the Quadruple Aim of its patient population.



SUMMARY OF RESULTS



The collaboration between the clinical deans and AU health system will help to transform healthcare through improving access to all dimensions of healthcare, coordinate care across the continuum, improve quality and reduce cost and improve patient and provider satisfaction.