

Safety incident notifications: use of link as communication channel

Description:

Since March 2017, notifications of patient safety incidents from the participating health services of the Brazilian Patient Safety Program (PBSP) from IQG - Health Services Accreditation have been based on the conceptual framework of the International Classification of Patient Safety Health Organization (WHO). After the situational diagnosis of 2017 and the implementation of measures to encourage the identification and notification of incidents, it is intended to demonstrate in this study the adherence to the proposed link.

Objective:

Compare safety incidents in PBSP health services in 2017 and 2018.

Actions taken:

Descriptive study on safety incidents from 202 PBSP health organizations. Incidents observed from March 2017 to June 2018, voluntarily reported by organizations from all regions of Brazil were collected retrospectively. The notifications were made in the standardized link and made available by the PBSP website.

Results:

In 2018, 9,434 incidents were reported and in 2017 were 8,166. Data from 2017 were composed by situational diagnosis, with a 100% increase in notifications in 2018. From these incidents, 3867 incidents (41%) were classified as Medication and Intravenous Fluids, 3301 (35%) as Clinical Procedure and 2264 (24%) in other classifications, with similar results in both years.