Transformational Leadership in Reducing HAI's

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Background

In 2015 our hospital had 113 total Hospital Acquired Infections (CAUTI, CLABSI, CDI). Root causes for lack of bundle compliance include staff misinterpretation of required elements, insufficient training, ignorance of policy and resistance as staff are skeptical to the value of compliance related to past experiences.

Project Aim

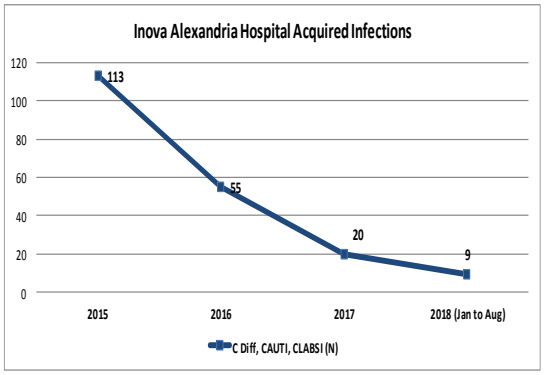
Our goal was a 20% reduction in hospital acquired infections in 2016 and 50% in 2017.

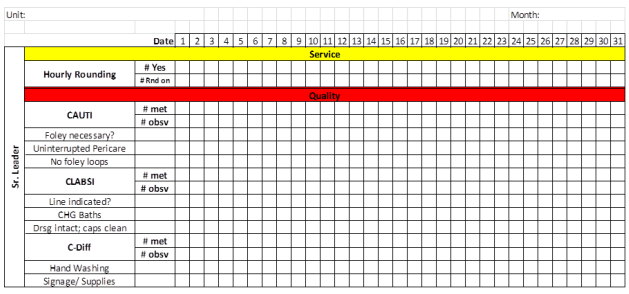
Project Strategy & Changes Made

Compliance with our evidence-based practices of 'bundled' care was found to be inconsistent across the hospital. Education, mentoring and support needed to come from the senior leaders to ensure engagement and participation. A tool for Senior Leader Safety Rounds was created to standardize the process.

Following daily safety rounds, leadership tracked daily compliance through visual management tools. Results were posted on each unit's True North Board.

Outcomes



Next Steps

In order to sustain our results, we must constantly reinforce the Why related to bundle compliance. Staff have expressed the need for more education and even a script for how to confidently speak to providers regarding line removal. This will be incorporated into nursing education.