

**Title:**

Using Safety Huddle as a tool for resilience.

**Description:**

Recent studies indicate on average, one in 10 patients admitted to hospitals will suffer an adverse event. And what is estimated today is that about 70% of these events would be avoidable.

"In 2017, public and private hospitals in Brazil registered 06 deaths, per hour, from the so-called Serious Adverses Events caused by errors, assistance failures among other factors" (2nd Yearbook - IEES / 2018)

Serious adverse events are inherent in any health service, even in the most sophisticated of the world, so it is not a matter of seeking guilty, but of proposing measures that reduce the problem.

**Aim:**

Introduce Safety Huddle as a tool to support Patient Safety Culture.

**Action taken:**

Daily application of the tool, based on notifications of incidents of the last 24 hours of 22 hospitals, situations identified as necessary for immediate mitigation, are prioritized, with local and corporate actions, as well as actions of the senior management of the Americas Medical Services team of HR, legal and communication.

**Summary of Results:**

During that month, a 10% proportion of the reported events were separated for discussion at Safety Huddle, and at the same time an improvement and agility was observed in the flow of damage mitigation and improvement in communication and perception of events.

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