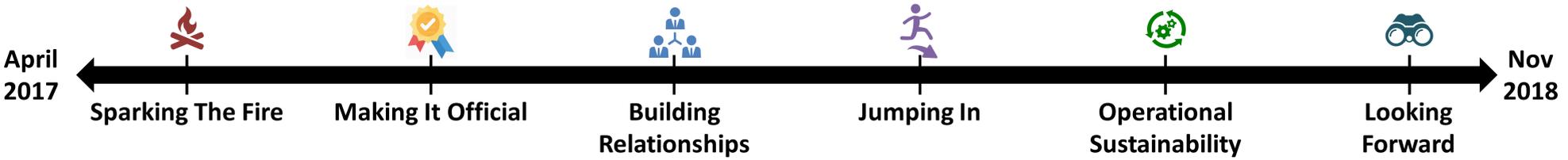


Chapter Mission

1. Provide members with experiences to develop knowledge, skills, and connections for future careers, with a focus on patient safety and quality improvement
2. Foster a passion for healthcare improvement through interprofessional collaboration
3. Encourage membership of students from diverse academic disciplines that are dedicated to healthcare improvement
4. Support underserved communities in Chicago through volunteerism and prepare members for service as healthcare professionals and leaders



Sparking The Fire

- 2017 Interprofessional Education Immersion day stirred interest for interdisciplinary collaboration among UIC graduate students
- Faculty advisors saw the opportunity to address an unmet need on campus
- Student leaders engaged and recruited representatives from the 7 health science colleges at UIC

Making It Official

- Created the chapter constitution
- Established leadership roles
- Set up chapter infrastructure
- Gained approval as an official UIC student organization

"Our Chapter attracts and develops the best student leaders on campus and provides a space outside the educational silos that so often impede inter-professional education."
- Dr. Frank Borgers

Building Relationships

- Established a collaborative relationship with the Office of the Vice Chancellor of Health Affairs at UIC
- Met with community stakeholders to discuss needs and opportunities
- Fostered internal group cohesion through strategic planning and social events

Jumping In

- QI Project Aim: Work with a community health center to provide pertinent, culturally sensitive patient education materials
- Survey 60 patients to gain insight into the "voice of the customer"
- Utilize PDSA framework to test and improve educational content

Operational Sustainability

- Solidified chapter structure so that future student leadership can carry on our mission
- All members are required to attain IHI basic certification for quality and safety
- Recruited members at the UIC Health Sciences new student mixer
- Incorporated student representatives across all 7 UIC Health Science colleges

"What makes this group special is that they have a restless spirit for improvement."
- Diane Cesarone

PDSA Cycle in Action Mile Square Health Clinic - Humboldt Park

Act: Prepare educational materials for use by the health center.

Study: Review literature; establish evaluation criteria; qualitatively analyze survey responses to identify common themes.

Do: Surveyed patients to understand their health concerns and learning preferences; 1st small test.

Plan: Defined aim and objectives; established survey teams and created QI project schedule.

Looking Forward

- Organize a speakers series featuring professionals with leadership roles in various healthcare fields
- Enter a team in the Clarion Case Competition (teams compete in tournament style preliminary rounds on campus)
- Hold "Lunch & Learn" events featuring skill building activities
- Embed students in UI Health QI committee meetings

Unique Characteristics

- We represent all 7 health science colleges at UIC
- Our shared values and passion for patient-centered healthcare improvement
- Culturally and professionally diverse membership
- Serving Chicago: a complex healthcare landscape

Lessons Learned

- Recognize the importance of building interprofessional relationships while in school
- Start with a small, committed member base
- Develop effective communication strategies with external stakeholders
- PDSA is a dynamic, iterative process

Acknowledgements

- Patients and community members from the Mile Square Health Center (MSHC) in Humboldt Park
- Diane Cesarone and the staff at MSHC Humboldt Park
- The Office of the Vice Chancellor for Health Affairs at UIC
- Graduated members: Celine Dalde and Olivia Bimbi