

Age-Friendly Health System Measures – Getting Started

Outcome Measures	Hospital site		Ambulatory/ Primary Care site	
	< 65 year olds *	65+ year olds	< 65 year olds *	65+ year olds
30-day readmissions, stratified by race/ethnicity				
Emergency department visits (rates for systems, primary care; volumes for hospitals, EDs)				
Delirium (hospital)				
CAHPS survey questions				
collaboRATE				
Health care workforce joy-in-work; Turnover of clinicians				
Process Measures				
Health care agent and advance care plan documentation (NQF/326)				
What Matters documentation				
Patients on high risk medications				
Screened for delirium				
Screened for depression				
Screened for dementia				
Screened for mobility				
Balancing Measure				
Impact on the Care team				
Population Measure (Basis for stratification)				
Counts of people (volume) < 65, 65-74, 75-84, 85+ years				

* Exclude maternity and newborn care