



Designing High-Impact Value Improvement Projects

Delivering Better Care at Lower Cost

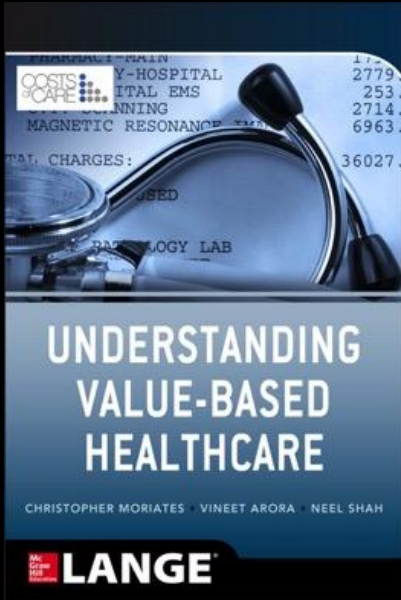
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11:15 AM**

Disclosures

I receive royalties from the sale of this book from McGraw-Hill. I have no other relevant financial or nonfinancial interests to disclose.

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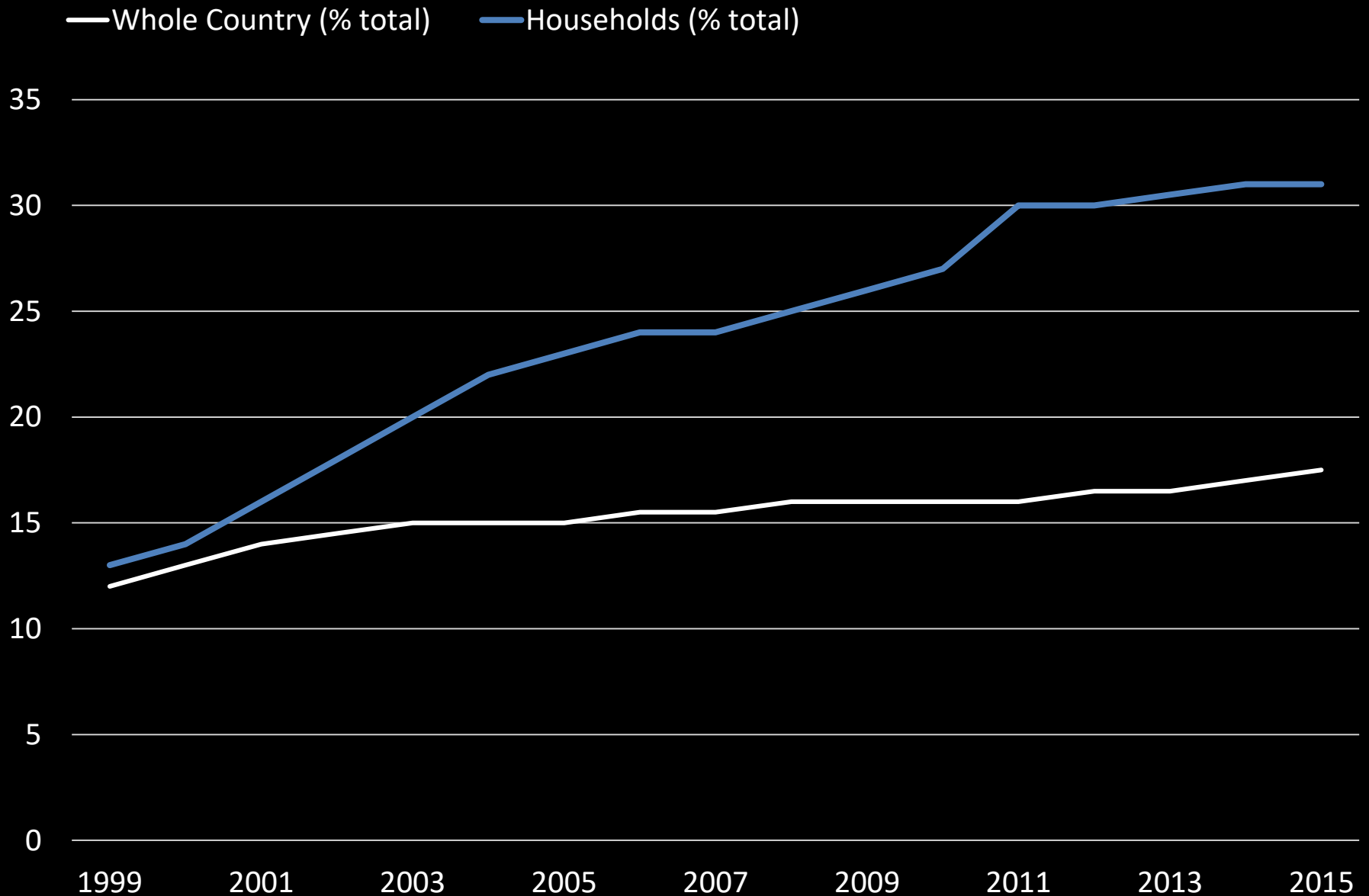
Objectives:

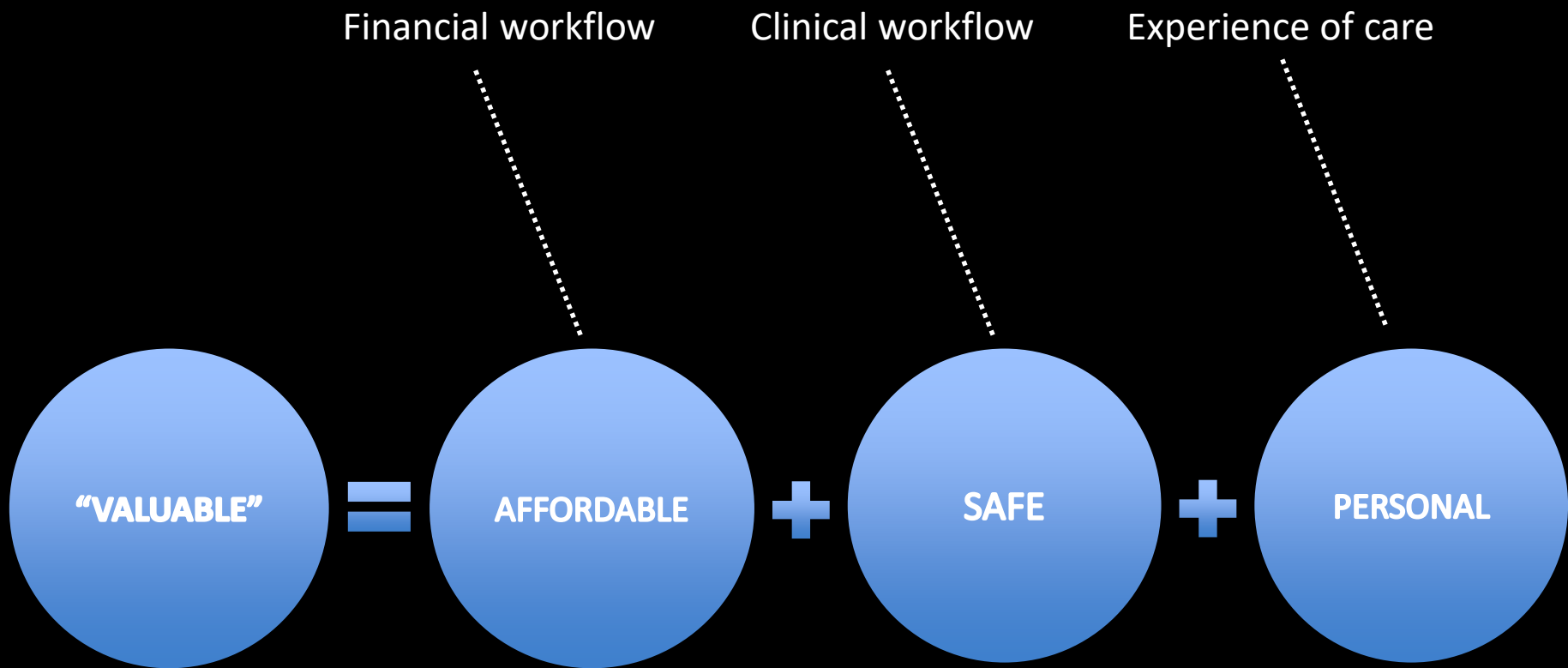
- Identify the challenges to addressing overuse and costs at the point-of-care
- Utilize “COST” framework to develop inter-professional high-impact value improvement projects
- Design a pragmatic, high-impact value improvement project that could be adapted and scaled in the context of your own institution

Agenda:

- Framework to reduce financial harm
- Video vignettes
- Small groups - mix of expertise and perspectives

Moving from Total Costs to Affordability





Motivation: Clinician & Patient Stories

First, Do No Financial Harm

1. Screen for financial harm
2. Adopt a universal approach
3. Understand the financial ramifications and value of recommendations
4. Optimize care plans for individual patients

Part 1:

Screening for Financial Exposure

How do we better identify patients at risk of financial harm?

- When is it preferable to screen DURING the clinical encounter?
- When is it preferable to screen OUTSIDE the clinical encounter?
- What considerations should be given for vulnerable populations?

Part 2:

Optimizing Care Plans & Bringing Cost
Conversations into Focus

How do we have better conversations?

- What options do clinicians have when care recommendations are both necessary and expensive?
- What members of the care team can clinicians partner with to help patients afford necessary care? Under what circumstances?

“COST” Framework

Intervention		Description	Example
C	<i>Culture</i>	Valuing cost-consciousness and resource stewardship at the individual and team level	Hospital-wide campaign led by peer-champions to reduce lab tests overuse
O	<i>Oversight</i>	Requiring accountability for cost-conscious decision-making at both a peer and organizational level	Requiring attending to review labs residents order to reduce overuse
S	<i>Systems Change</i>	Creating systems to make cost-conscious decisions using institutional policy, decision-support tools, and clinical guidelines	EHR displays cost of lab tests next to order for specific tests
T	<i>Training</i>	Providing knowledge & skills clinicians need to make cost-conscious decisions	Lecture or workshop on ordering of lab tests



COSTS
of CARE 