

# UAELAN Driver Diagram 1/18-12/18

## AIM

The LAN will improve care and strive to decrease total cost of care for seniors 65 years and older when unplanned acute events occur by leveraging innovative care delivery models in the ED, home and community.

By 12/31/18 the LAN will:  
 \* Decrease the percent of Unplanned Emergency Department visits by TBD  
 \* Decrease the percent Unplanned Hospital Admissions by TBD  
 \* Model costs to be directionally neutral or positive

### Primary Drivers

**D1**  
**Aligned Incentives For System**

**D2**  
**Alternatives to ED and hospital admission**

**D3**  
**Individual and caregiver engagement**

### Secondary Drivers

- Leveraging existing payment mechanisms
- Utilizing existing regulatory incentives (ex: Waivers)
- Targeting resources for a favorable ROI
- Creating value for key stakeholders including pts and families

- Identify individuals for program
- Rapid response capability (infrastructure), including EMS
- The right care team (with the right processes) to meet needs and preferences
- Timely access to needed resources (including vendor management)
- Reliable timely mechanism to obtain and apply relevant patient information and preferences
- Culture shift management

- Individual/caregivers to recognize early symptoms of acute event
- Understand options and initiate desired response
- Supportive clinical caring capability from others
- Needs and preferences are established and respected by family and health care system
- Care plan co-designed with individuals/caregivers

### Specific Ideas to Test (examples)

- Model ROI methodologies
- Stakeholder analysis-align with #1 priority
- Telehealth visits-CMMI bundle
- Predictive & Prescriptive analytics
- Value as defined by providers and patients and partners orgs.

- Mobile health, community paramedics, 911 innovations
- SBAR communication
- Easy to access summary of patient preferences, dx, meds
- Mobile video contact capability
- Template within EMR that EMS can pull to navigate patients
- Dedicated line & clinicians
- Shared mobile EMR
- Tele-medicine carts everywhere may be needed in SNF/facility

- Fridge Magnets
- Telemonitoring to detect escalation of condition
- Trigger check list for patient/family
- Easy to access Advance directives, preferences accessible
- Template for Goals of Care
- Home visit (if you have not done these)
- TeachBack to assure shared understanding of care plan and instructions