

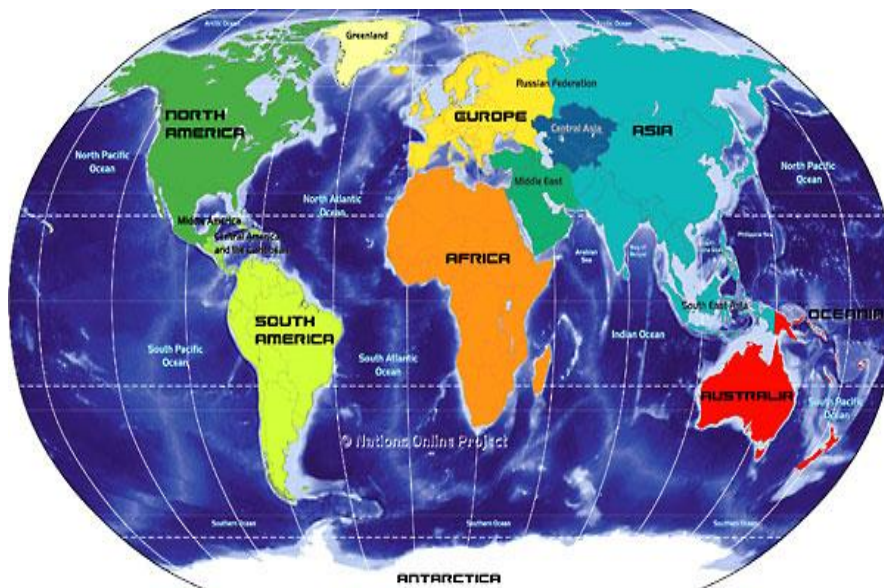


Institute for
Healthcare
Improvement

Advanced Measurement for Improvement Information Call

January 25, 2017

Where are you joining from?



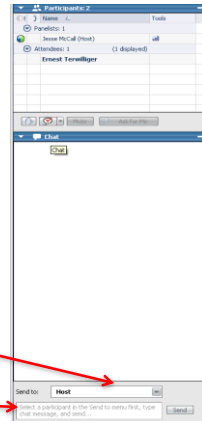
WebEx Quick Reference

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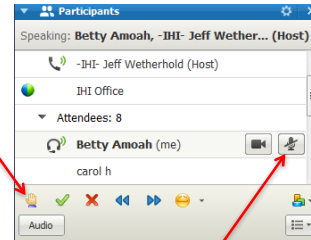
- Please chat questions to "All Participants"
- For technology issues only, please Chat to "Host"

Select Chat Recipient

Enter Text



- Please raise your hand for questions



- You can mute and unmute your line from here



Agenda and Goals

- Welcome and Overview
 - Faculty Introductions
 - Why This, Why Now
 - Seminar Objectives
 - Course Format
 - Participation Information
 - Questions & Answers
-
- The goal of this meeting is to address any questions regarding the upcoming seminar on March 20-21, 2017



Faculty

P5



Richard Scoville, PhD

Improvement Advisor / Consultant, IHI

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Gareth Parry, PhD

Senior Scientist, IHI

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Richard Scoville, PhD



Richard Scoville PhD, is an independent improvement advisor specializing in health care performance measurement. He is an associate professor in the School of Public Health at the University of North Carolina at Chapel Hill and serves as a consultant to IHI and other health care organizations on a range of collaborative improvement, data management, and systems design projects. His seminars on improvement measurement have been widely attended over the past 10 years.

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Gareth Parry, PhD



Gareth Parry PhD, Senior Scientist, Institute for Healthcare Improvement (IHI), leads the evaluation system within the IHI and provides scientific leadership in a number of IHI programs. Previously, at IHI, he has undertaken work assessing the IHI Global trigger tool and applying it to measure harm over time.

He has served on a US National Quality Forum Measure Prioritization Advisory Committee, a Massachusetts State Expert Panel on Performance Measurement Alignment, and a Department of Health advisory group for Measuring patient harm in England.

Prior to joining IHI, he was Director of Quality Measurement & Analysis at Boston Children's Hospital.

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Why This Course?

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- “How will you know that a change is an improvement?”
- Measured feedback is a key driver of improvement
- Measurement for improvement is distinct from measurement for research or accountability
 - ✓ Different intent, methods and requirements
 - ✓ A frequent source of misunderstanding
- Poorly defined measures can derail improvement efforts
- Effective management requires understanding variation
- Integrated measurement is necessary for coordinated organizational strategy



Objectives

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How to decide what data to collect: <p>Develop and apply practical measurement and data analysis plans to monitor current system performance, identify opportunities for improvement, and determine whether improvement efforts are working.</p>	How to collect the data: <p>Identify and operationalize outcomes, process, and balancing measures that are targeted, efficient, and useful for understanding systems of care.</p>
How to understand the data: <p>Demonstrate how to develop and interpret data dashboards that leaders can use to identify improvement opportunities.</p>	How to use the data to support improvement: <p>Develop, employ, and interpret measures that align with improvement initiatives.</p>



Course Format

- Prework
 - ✓ Background reading, prerequisite QI concepts
 - ✓ Own project selection
 - ✓ Case study review
 - ✓ Call on March 8, 2017
- Seminar: March 20-21, 2017; Boston, MA
 - ✓ Presentations, discussion, application
 - ✓ Exercises apply content to own project
 - ✓ All teach, all learn
- Action Period
 - ✓ Work on own project using principles from course
 - ✓ Office Hours for individual Q&A
- Follow-up WebEx: April 11, 2017
- Share work with others
 - ✓ Follow up discussion, questions,



Who should participate

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- If you are responsible for leading the design, analysis or coordination of improvement initiatives:

For example: Leads, Directors, Managers, Coordinators of

Measurement

Performance
Improvement

Quality & Safety

Data Services

Improvement

Process
Improvement

For example: Specific titles

Improvement
Advisor

QI Specialist

Quality Manager



Benefits of Participation

- Interactive, hands-on learning environment
- Practical tools
- Immediately apply what you learn to your project
- Learn and connect with participants facing similar challenges as yourself
- Additional support on the follow-up call



Apply Course Learning to Your Own Project

- Select an improvement project that you are working on now or planning
- The project aim should be important for your organization and which you are in a position to carry out
- During the seminar, exercises will challenge you to develop a measurement plan based on course concepts and methods
- As you pursue the project following the seminar, office hours call and follow-up WebEx provide opportunities for questions, discussion and sharing



Questions?



Next Steps...

- All program information can be found online on the IHI.org Website
 - Pre-Work Conference Call on March 8 at 1pm
 - March 20-21, 2017
 - Day 1: 8:00 AM – 5:00 PM
 - Day 2: 8:00 AM – 3:15 PM
 - Follow up Conference Call on April 11 at 12pm
 - Boston Park Plaza – Boston, MA
 - Book your hotel reservation by February 17th to get the discounted rate of \$199 per night.
 - Approved for 13 CEU Credits
 - Nursing, MD, Pharma
 - \$1,975 per person; group discounts and scholarships are available
- Send any questions to Carly Underwood at cunderwood@ihi.org.

